

EMOTIONAL FOOTPRINT REPORT

Data Loss Prevention





Data Loss Prevention Emotional Footprint Report

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How to Use the Report

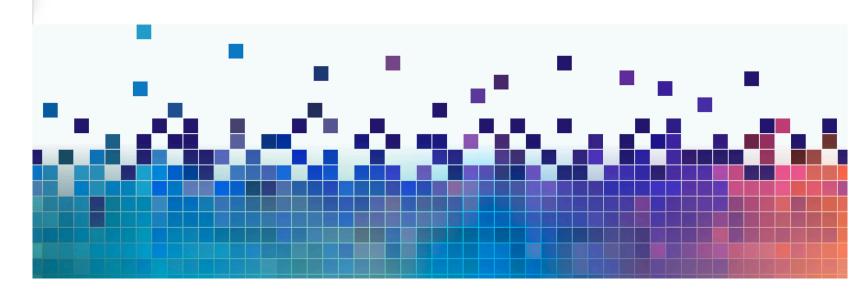
Info-Tech's Category Reports provide a comprehensive evaluation of popular products in the Data Loss Prevention market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other vendors in their category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

This report is available free of charge for internal use only to assist with software evaluation and selection. Sharing, republishing, distributing, or otherwise copying any portion of this report without the express written consent of SoftwareReviews.com is strictly prohibited.

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Data Loss Prevention Emotional Footprint Report

Software Directory

DATA LOSS PREVENTION SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.



BetterCloud	Blue Coat DLP
Check Point DLP	Clearswift Adaptive Data Loss Prevention
Code Green Networks TrueDLP	CommVault DLP
	DeviceLock DLP
RSA EMC RSA Data Loss Prevention	Fidelis Network
Gemalto Enterprise Security	GTB Technologies DLP
HP Atalla	Imperva DLP
 Infrascale Backup & Disaster Recovery 	Imperva DLP Lumension Data Protection
Infrascale Backup & Disaster Recovery	Lumension Data Protection
 Infrascale Backup & Disaster Recovery McAfee Unified Cloud Edge 	Lumension Data Protection



- **Gamera CA Data Loss Prevention**
- Code42
- CorreLog DLP
- **23** Digital Guardian DLP
- **F** Forcepoint Data Security Suite
- **5** Halocore
- InfoWatch DLP
- McAfee DLP
- Proofpoint Enterprise DLP
- **Spirion**
- Trustwave DLP
- **Zecurion**



Data Loss Prevention Emotional Footprint Report

SOFTWARE REVIEWS Emotional Footprint Diamond

DATA LOSS PREVENTION

The customer experience with a software vendor will be a complex relationship that spans procurement, implementation, service, and support. Picking software can commit you to an extended period with that vendor, and knowing how real users feel about their service experience is crucial before making that commitment. When compared with how fair the price is for the software, you receive a comprehensive overview of the expected interaction and experience with the vendor.

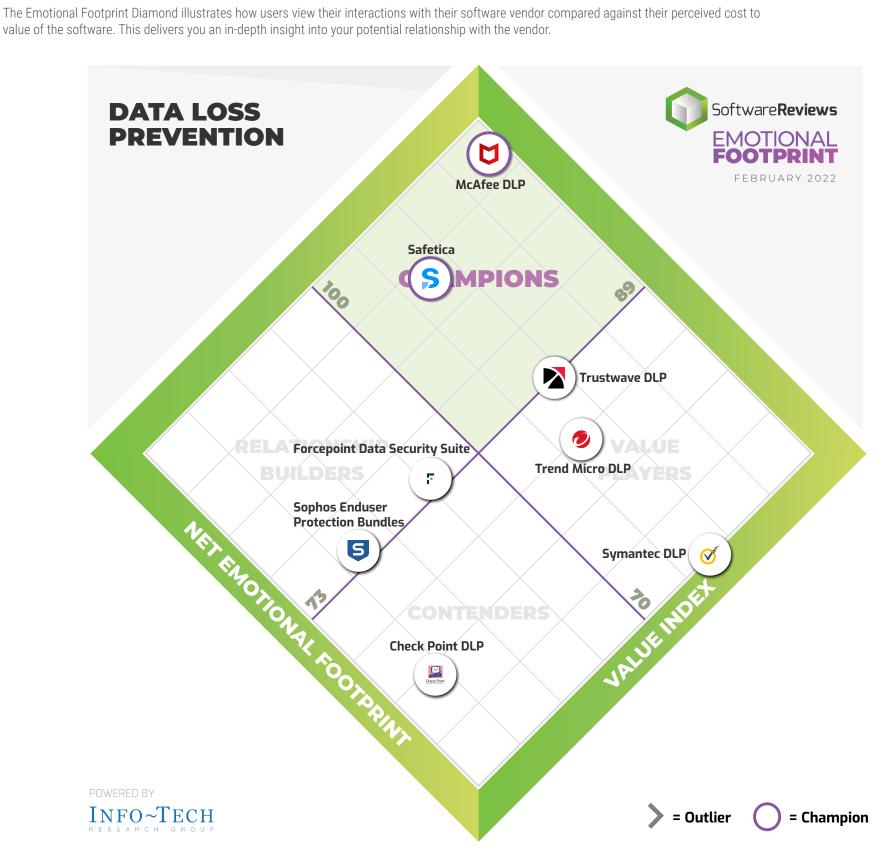
Value Index

Software pricing can be complicated and confusing, but knowing if you're getting business value for the price you're paying is not. The Value Index metric captures user satisfaction with their software given the costs they are paying.

Net Emotional Footprint

The Net Emotional Footprint measures highlevel user sentiment. It aggregates emotional response ratings across 25 provocative questions, creating a powerful indicator of overall user feeling toward the vendor and product.

Note: The ranges of the axes are dynamically adjusted based on minimum and maximum values in the dataset.



Emotional Footprint



Emotional Footprint Details

Emotional Footprint Summary

The Net Emotional Footprint measures high-level user sentiment towards particular product offerings. It aggregates emotional response ratings for various dimensions of the vendor-client relationship and product effectiveness, creating a powerful indicator of overall user feeling toward the vendor and product. While purchasing decisions shouldn't be based on emotion, it's valuable to know what kind of emotional response the vendor you're considering elicits from their users.

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			-4 NEGAT	-3 -2 -1 +1 +2 +3 IVE NEUTRAL P			FOOTPRI
RANK	PRODUCT	CX SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VALUE INDEX	STRONGEST POSITIVE EMOTIONS	
Reviews CHANDON Handlon	McAfee DLP	9.3	+98⊖	1% NEGATIVE 99% POSI	IVE 88	CARING 1009	KELIABLE 100
Retwore GRAMPION	S Safetica	9.0	+95⊖	1% NEGATIVE 96% POSI	84	RESPECTFUL 1009	% TRANSPARENT 100
3	Trustwave DLP	8.5	+850	3% NEGATIVE 88% POSI	85	RELIABLE 1009	WIQUE FEATURES 100
4	 Forcepoint Data Security Suite 	8.3	+86😁	4% NEGATIVE 90% POSI	79	PERFORMANCE 95%	6 SECURITY PROTECTS 95
5	Trend Micro DLP	8.2	+81 😁	4% NEGATIVE 85% POSI	84	CARING 95%	6 RESPECTFUL 94
6	Sophos Enduser Protection Bundles	8.1	+86😁	2% NEGATIVE 88% POSI	76	INTEGRITY 1009	KELIABLE 100
7		7.7	+700	9% NEGATIVE 79% POSI	84	SECURITY PROTECTS 95%	6 PERFORMANCE 90 ENHANCING 90
8	Check Point DLP	7.6	+77 😇	1% NEGATIVE 78% POSI	75	EFFICIENT 94%	6 RESPECTFUL 94
PRODUCTS WITH INS	SUFFICIENT DATA						
	Proofpoint Enterprise DLP	8.0	+83 😁	3% NEGATIVE 86% POSI	IVE 77	CLIENT'S INTEREST FIRST 1009	CLIENT FRIENDLY 10
	BetterCloud	8.9	+90 😁	1% NEGATIVE 91% POSI	87	RELIABLE 1009	6 CONTINUALLY IMPROVING 10
EMOTIONAL FOOTPRINT RE	PORT Table of Contents			Emotional Footprint Diamond		Emotional Footp	print

EMOTIONAL SPECTRUM SCALE



INFO~TECH

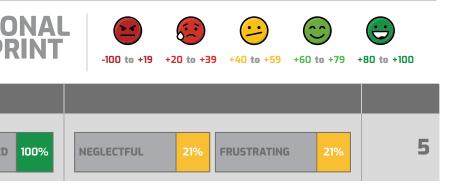
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	iiiiai y		EMO -4 NEGATI	-3 -2	PECTRUM SC -1 +1 NEUTRAL	+2 +3 +	4			EMOTIO FOOTPR
ITH INS	UFFICIENT DATA									
	Ø HP Atalla	8.6	+86 😁	4% NEGATIVE		90% POSITIV	86	RELIABLE	100%	OVER DELIVERED

PRODUCTS WI







This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.



CATEGORY **Service** Experience

Good service matters. The last thing you need is to be disrespected by your software vendor, or to get bogged down by their ineptitude or neglect. This section displays data related to quality and effectiveness of service, so you can know whether you'll be treated well before and after you've made the purchase.



Emotional Footprint Summary



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Disrespectful vs. Respectful







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Bureaucratic vs. Efficient

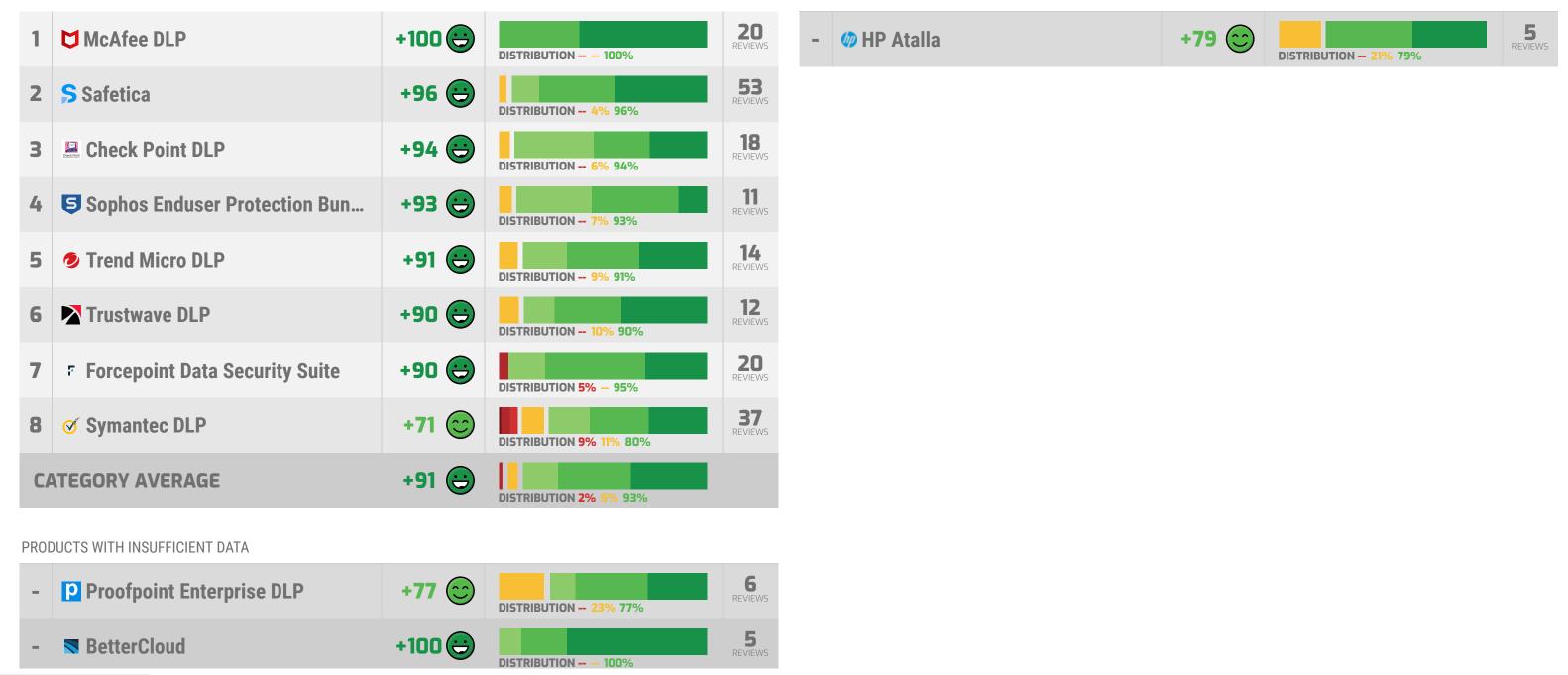






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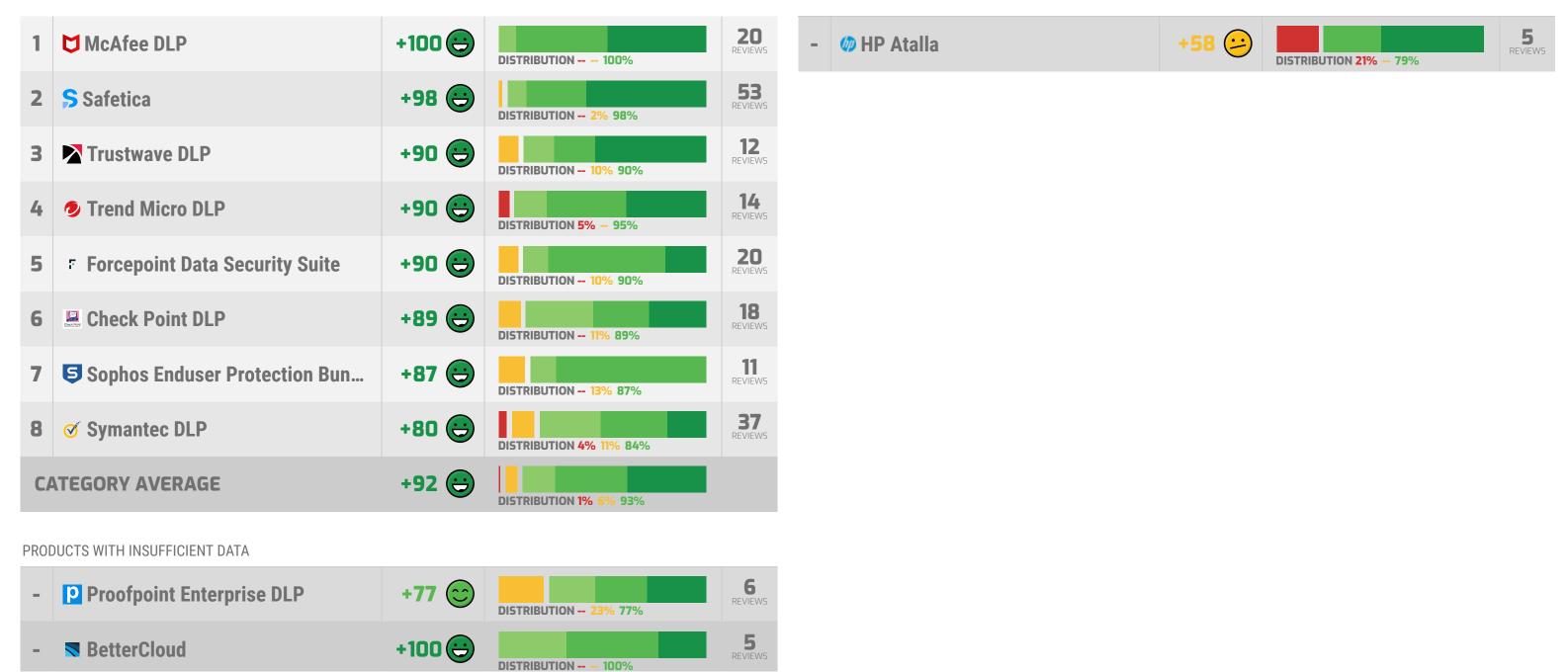
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Neglectful vs. Caring

EMOTIONAL FOOTPRINT REPORT







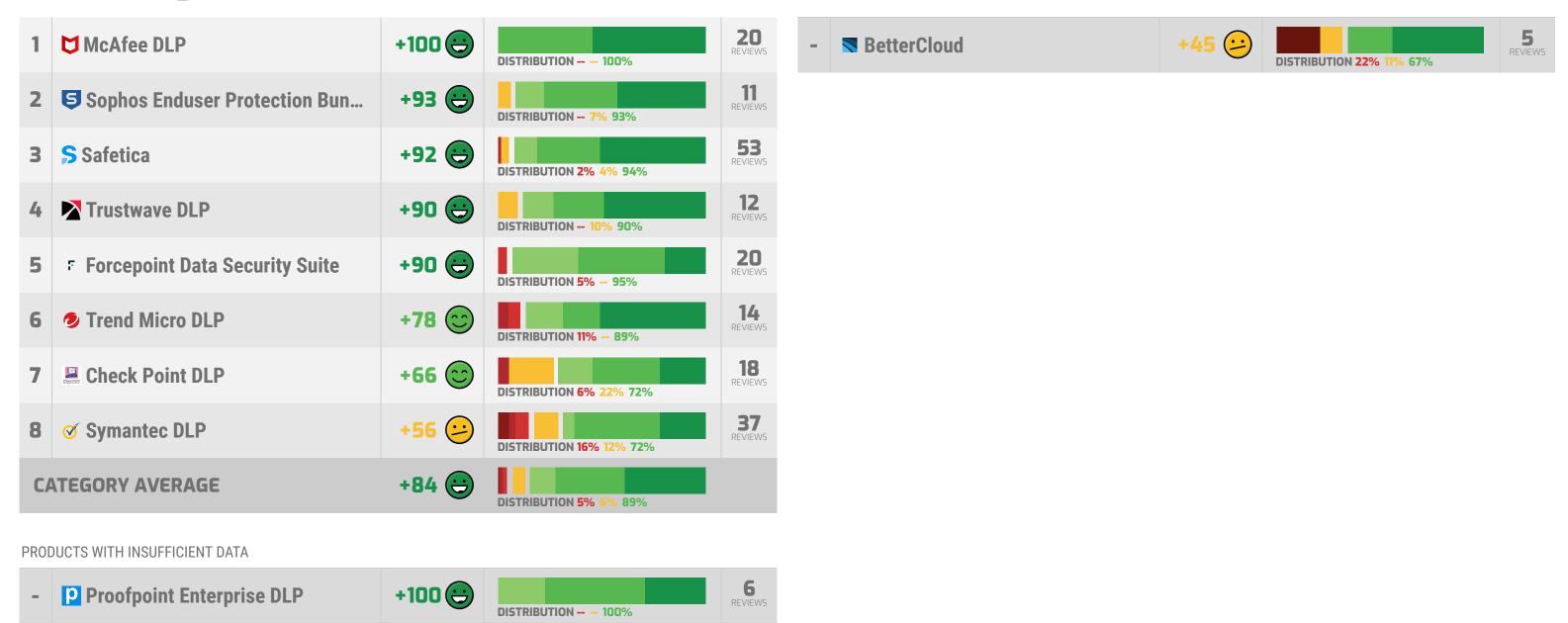
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Frustrating vs. Effective

HP Atalla

EMOTIONAL FOOTPRINT REPORT



5 REVIEWS

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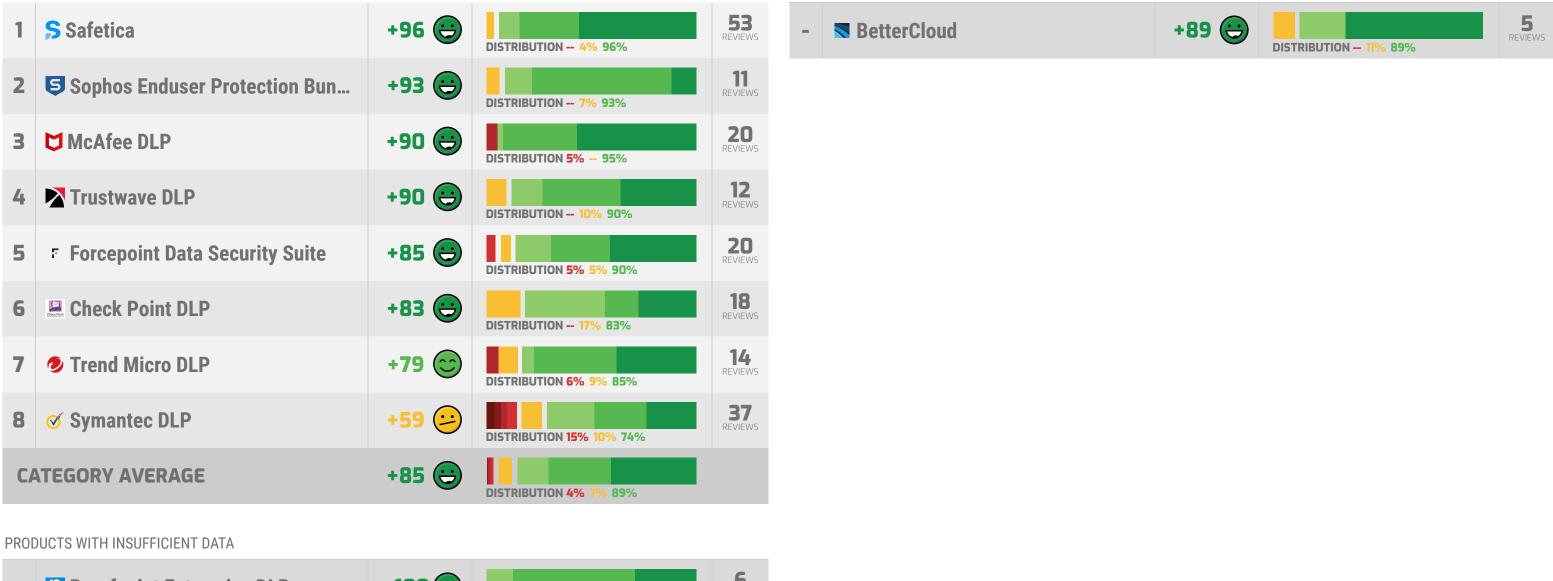




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Wastes Time vs. Saves Time







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CATEGORY Conflict Resolution

Disagreements are inevitable, but knowing your vendor will handle them reasonably, fairly, and amiably can give you peace of mind. Use the data in this section to understand which vendors will behave professionally when conflict arises.



Emotional Footprint Diamond

Emotional Footprint Summary



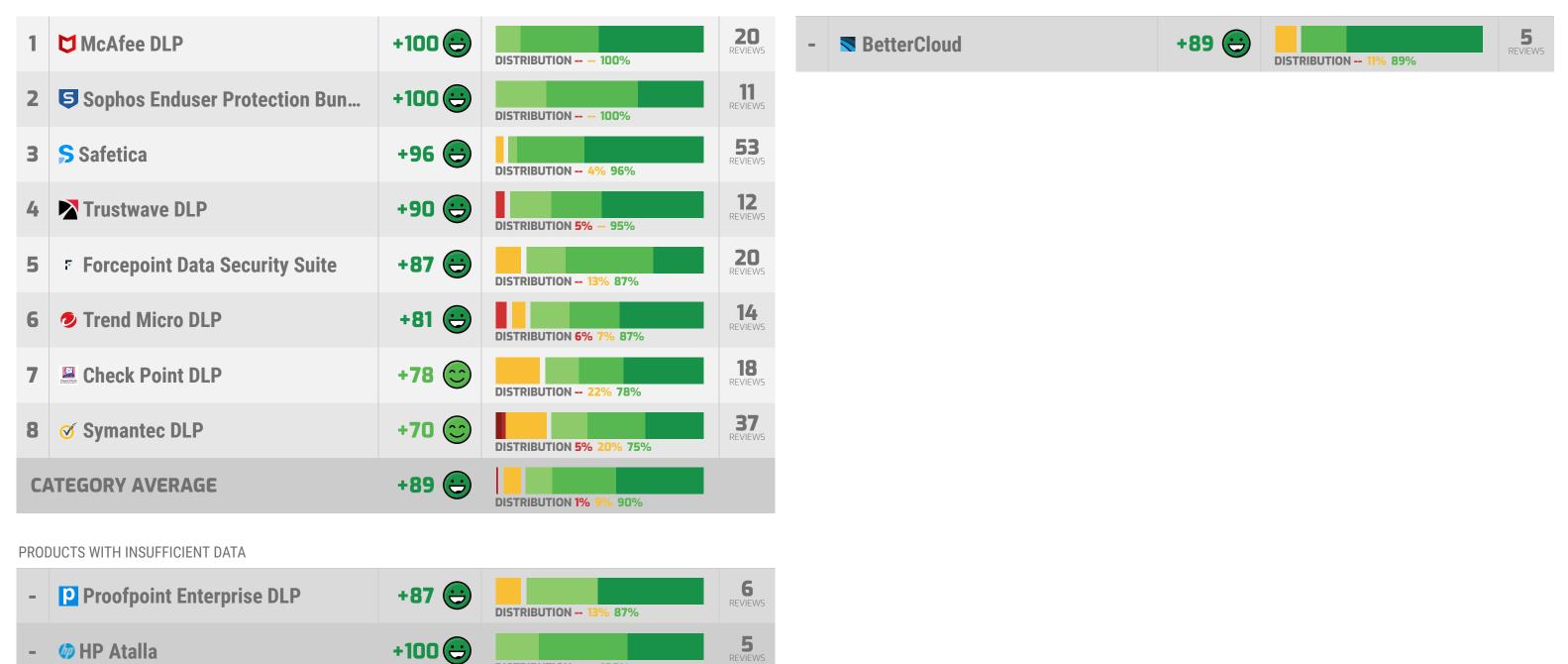
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Lack Of Integrity vs. Integrity



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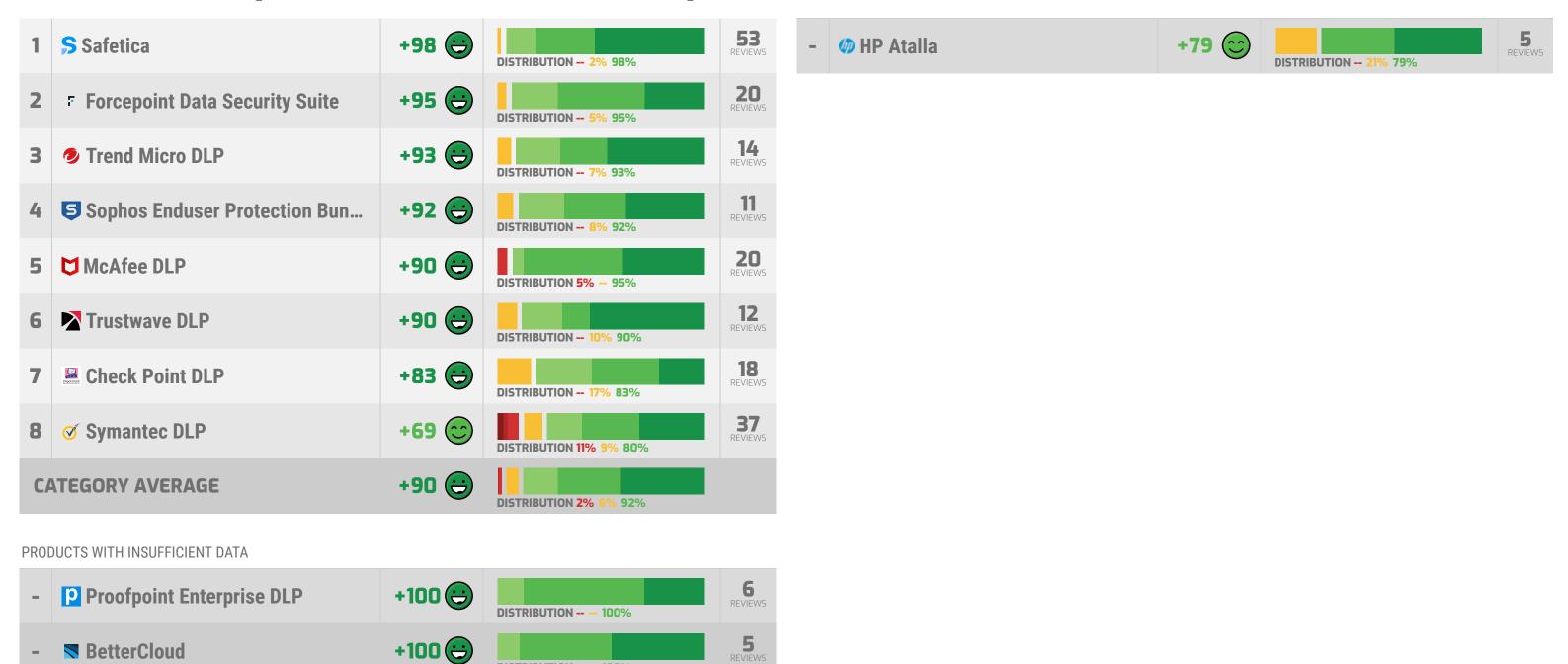




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Vendor Friendly Policies vs. Client Friendly Policies



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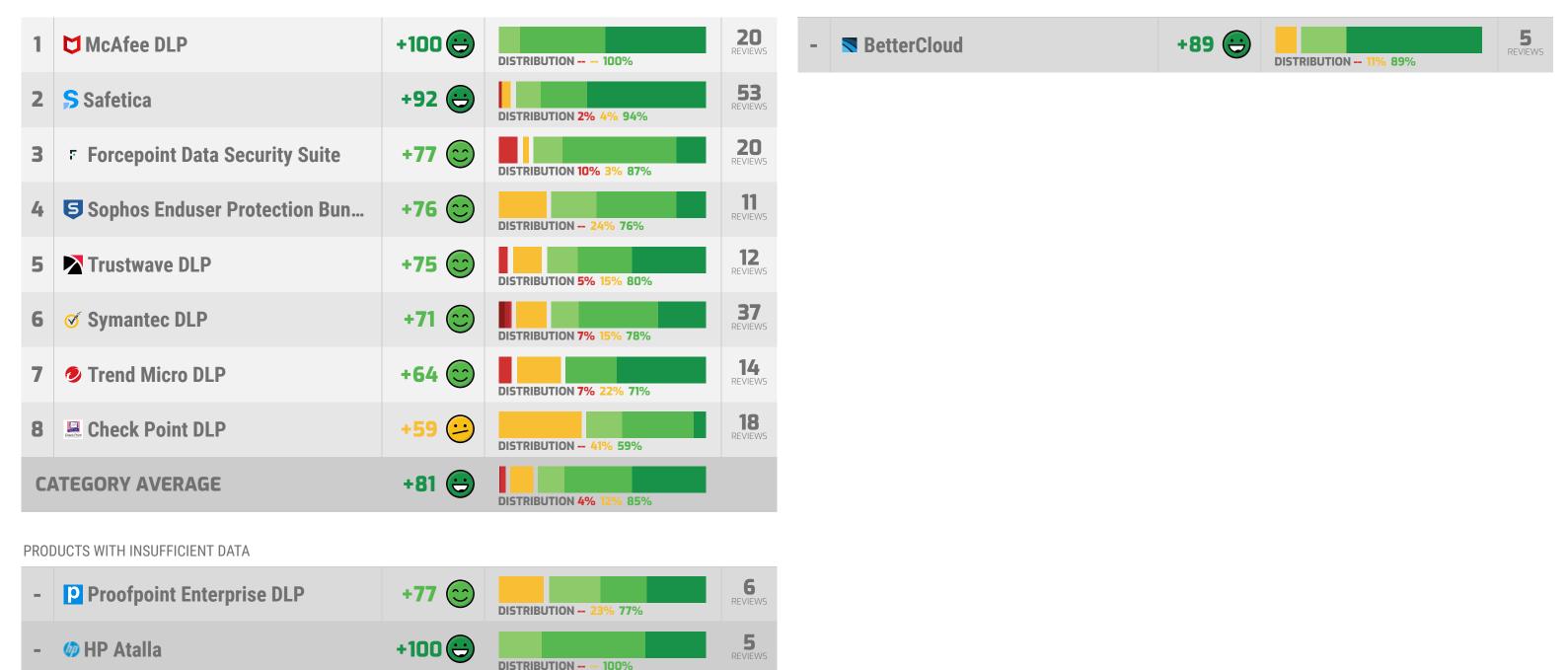
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Selfish vs. Altruistic

EMOTIONAL FOOTPRINT REPORT







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Big Fat Liars vs. Trustworthy



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Unfair vs. Fair







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% - % POSITIVE



CATEGORY **Negotiation and** Contract

Negotiation doesn't have to be adversarial. Both parties are always looking to get the best deal, but finding a vendor who will work with you rather than against makes it more likely you'll both be happy with the results. Use the data in this section to determine which vendors will negotiate pleasantly and in good faith.



Emotional Footprint Diamond

Emotional Footprint Summary

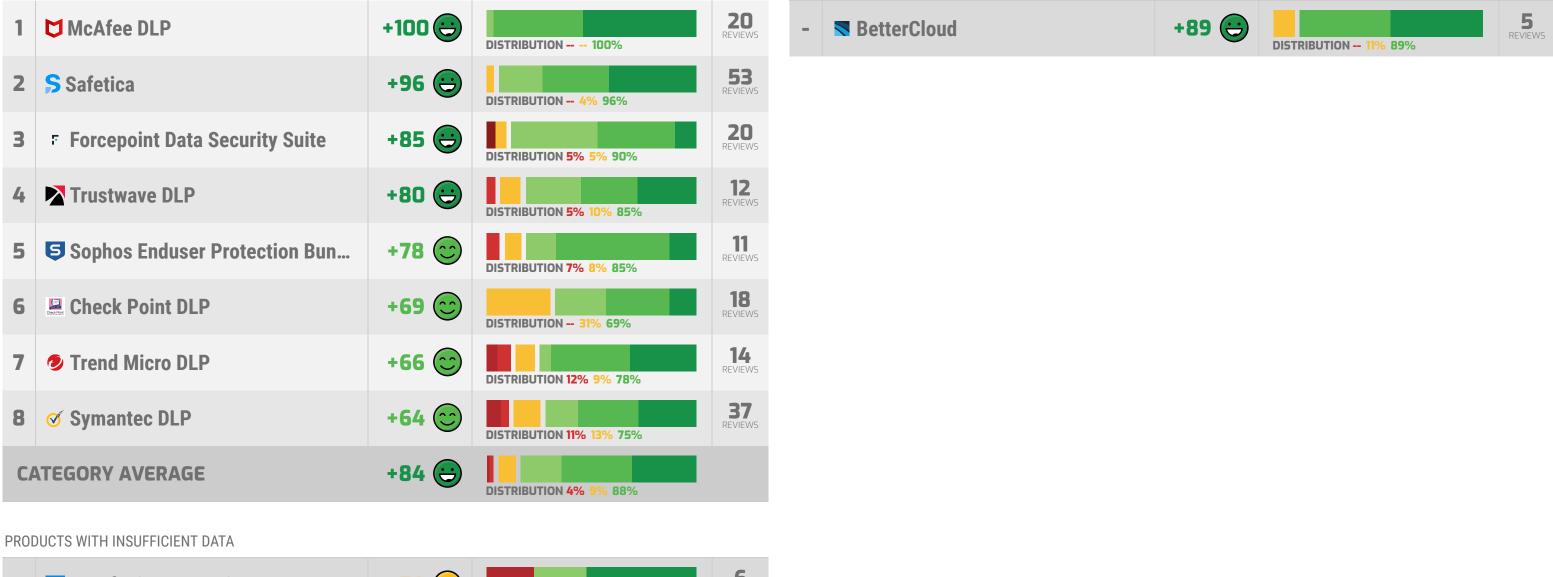


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Greedy vs. Generous





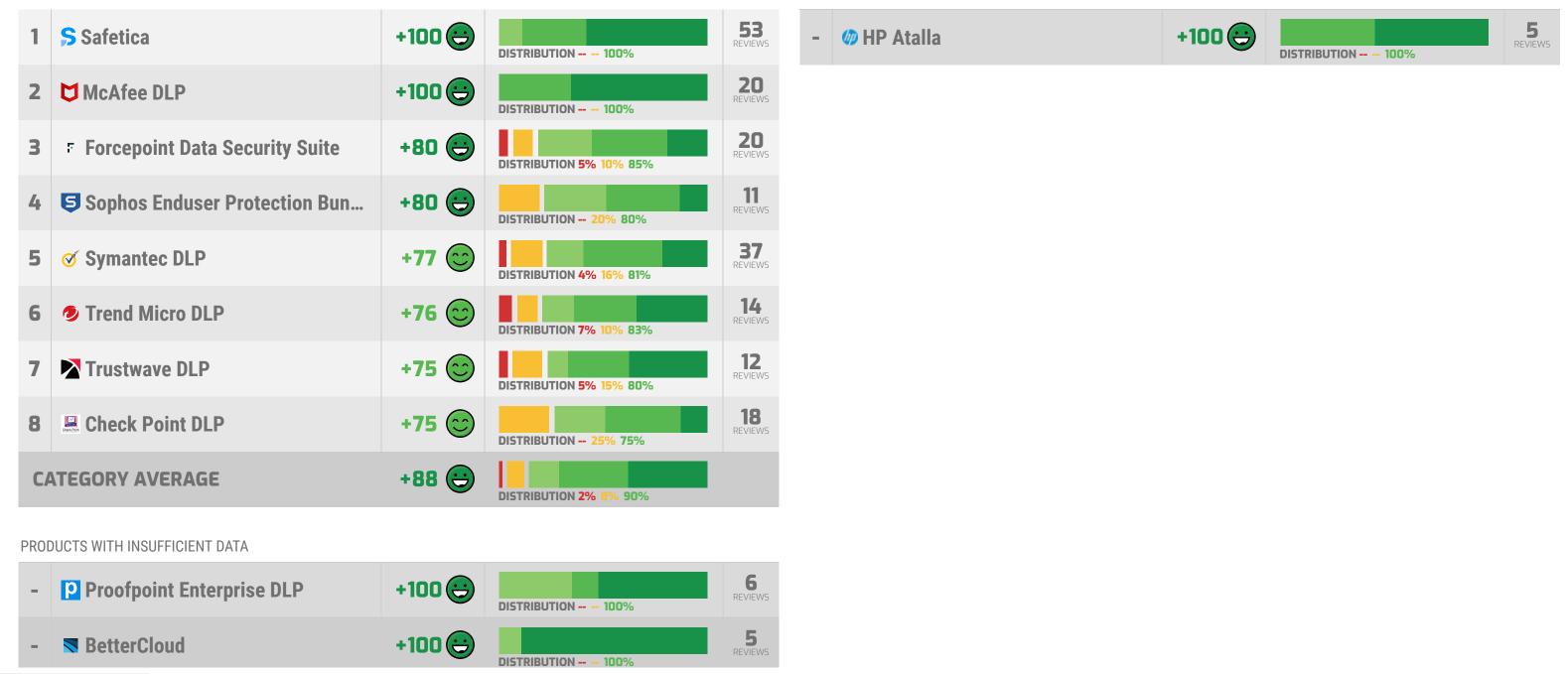




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Deceptive vs. Transparent



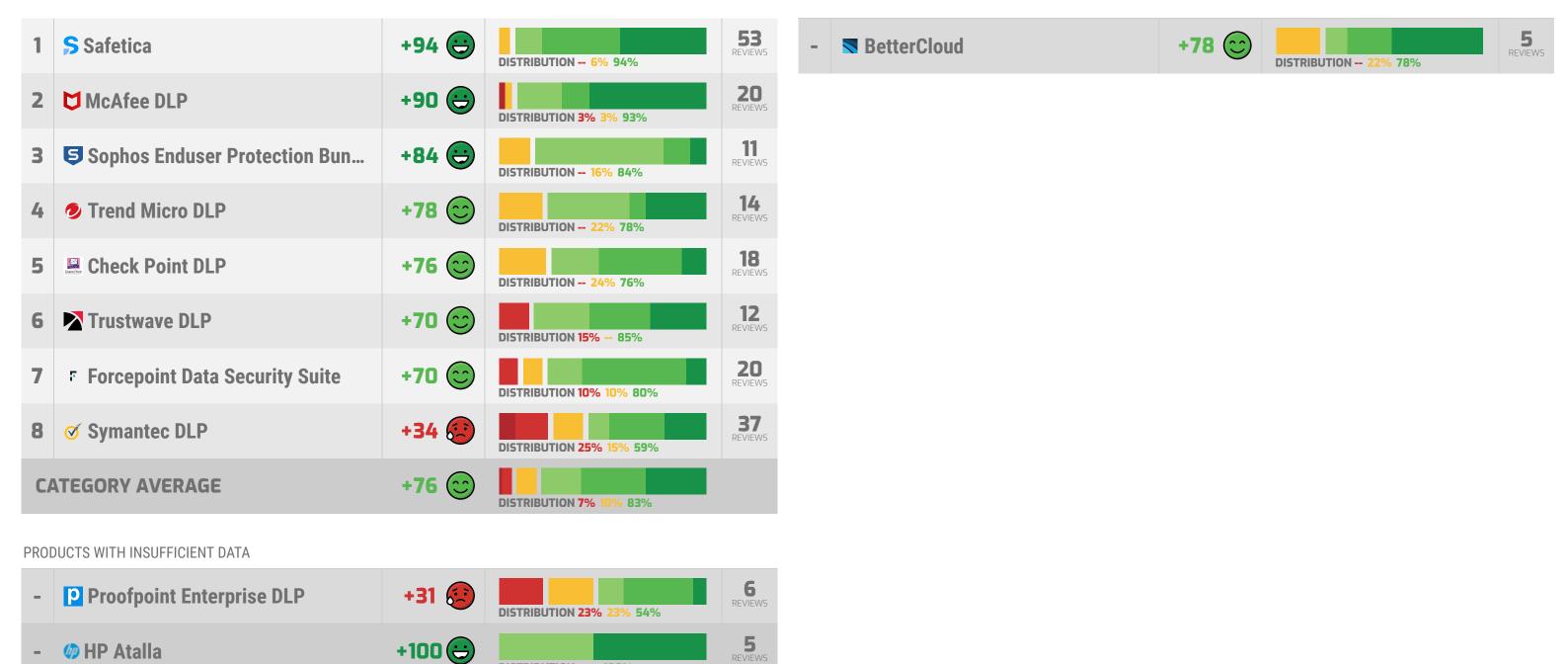




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Over Promised vs. Over Delivered



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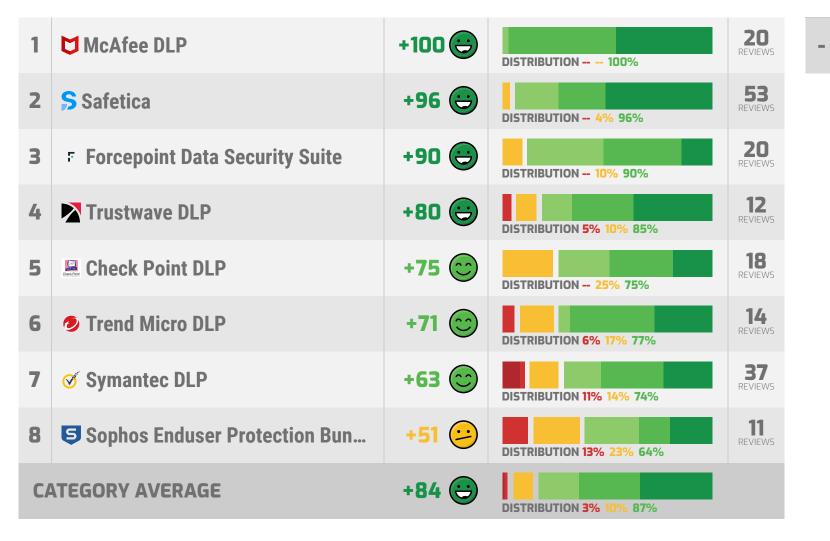




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Vendor's Interest First vs. Client's Interest First



BetterCloud

PRODUCTS WITH INSUFFICIENT DATA





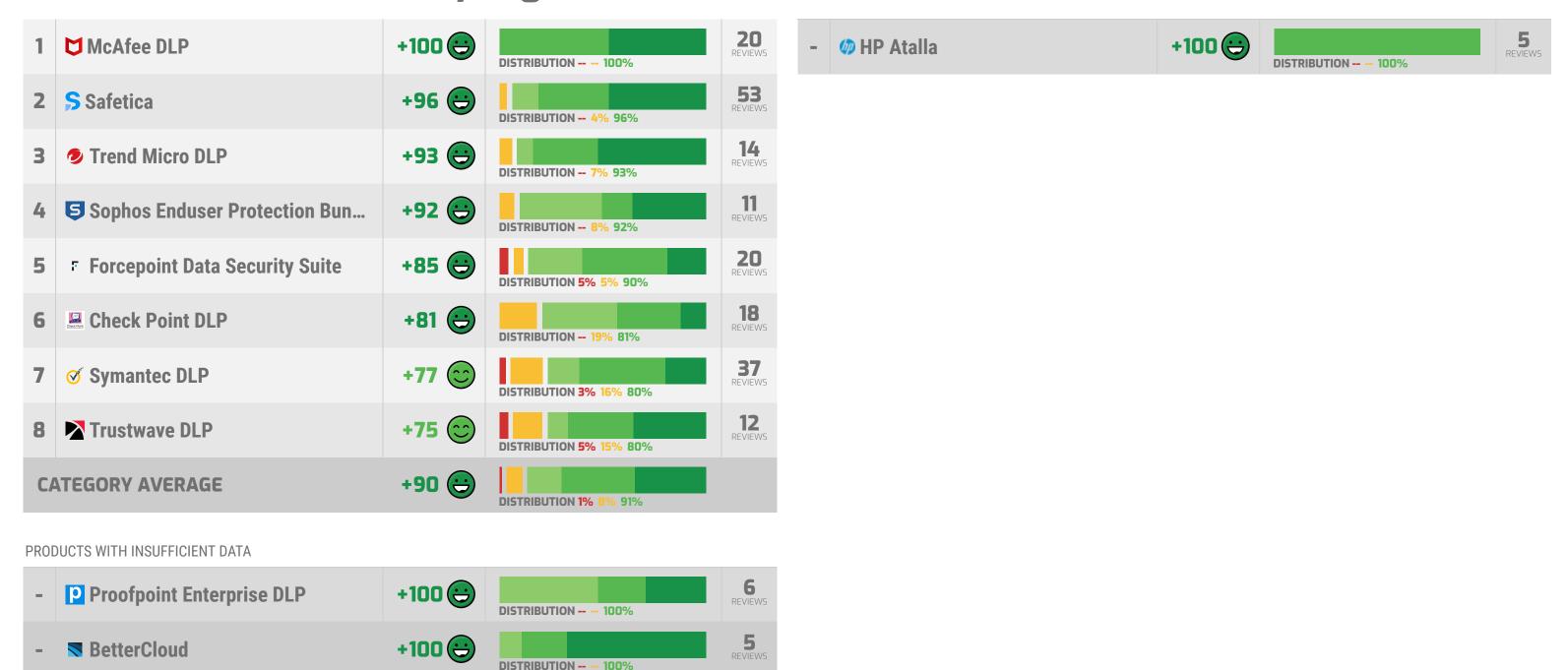




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Hardball Tactics vs. Friendly Negotiation







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CATEGORY Strategy and Innovation

Your vendor's attitude toward innovation is important; if they aren't at least keeping pace with market directions and trends, they certainly won't be enabling you to get ahead. Use the data in this section to gauge whether your vendor appreciates the need to innovate and the extent to which they'll support you to do the same.

Emotional Footprint Diamond



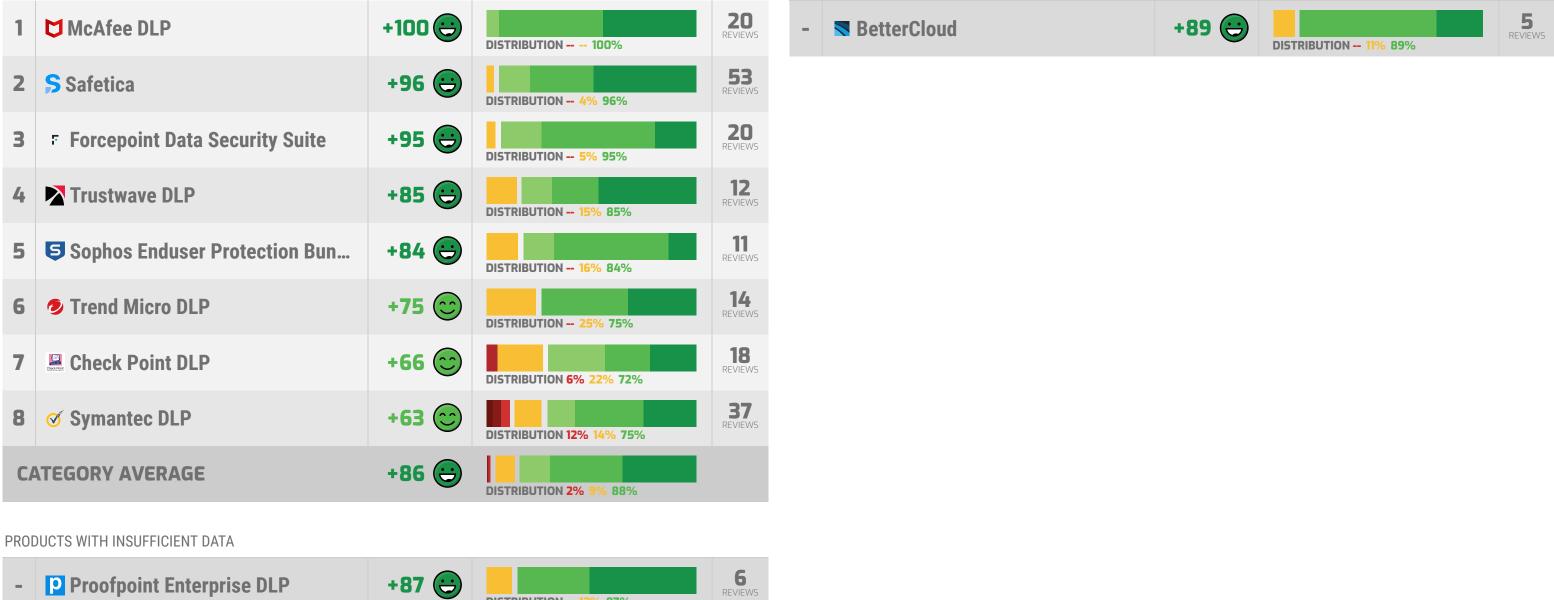
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Roadblock To Innovation vs. Helps Innovate







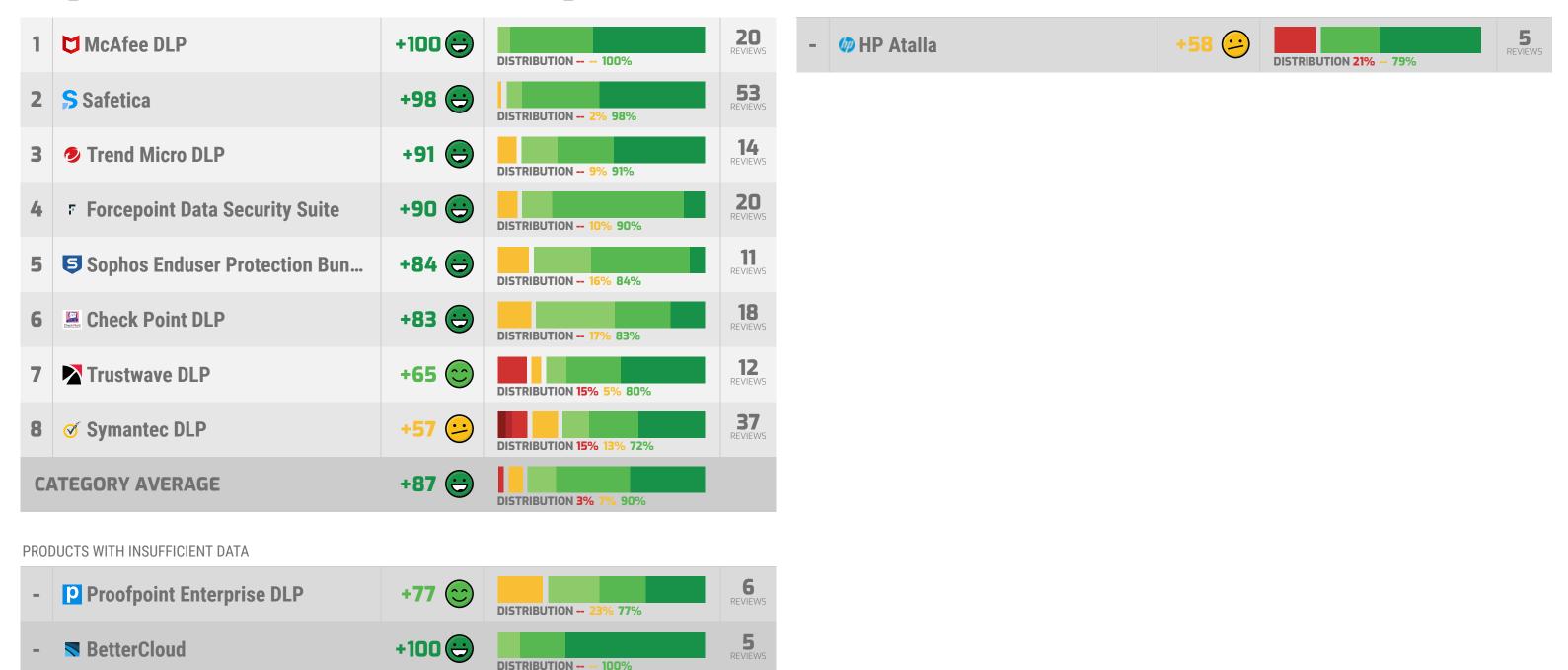
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Stagnant vs. Continually Improving

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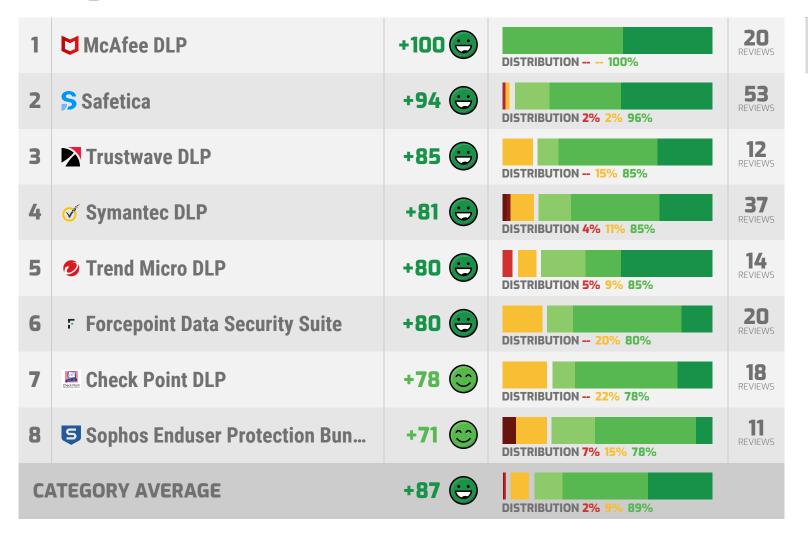




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Charges For Product Enhancements vs. Includes Product Enhancements

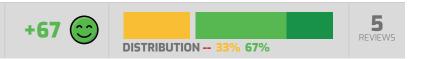


BetterCloud -

PRODUCTS WITH INSUFFICIENT DATA





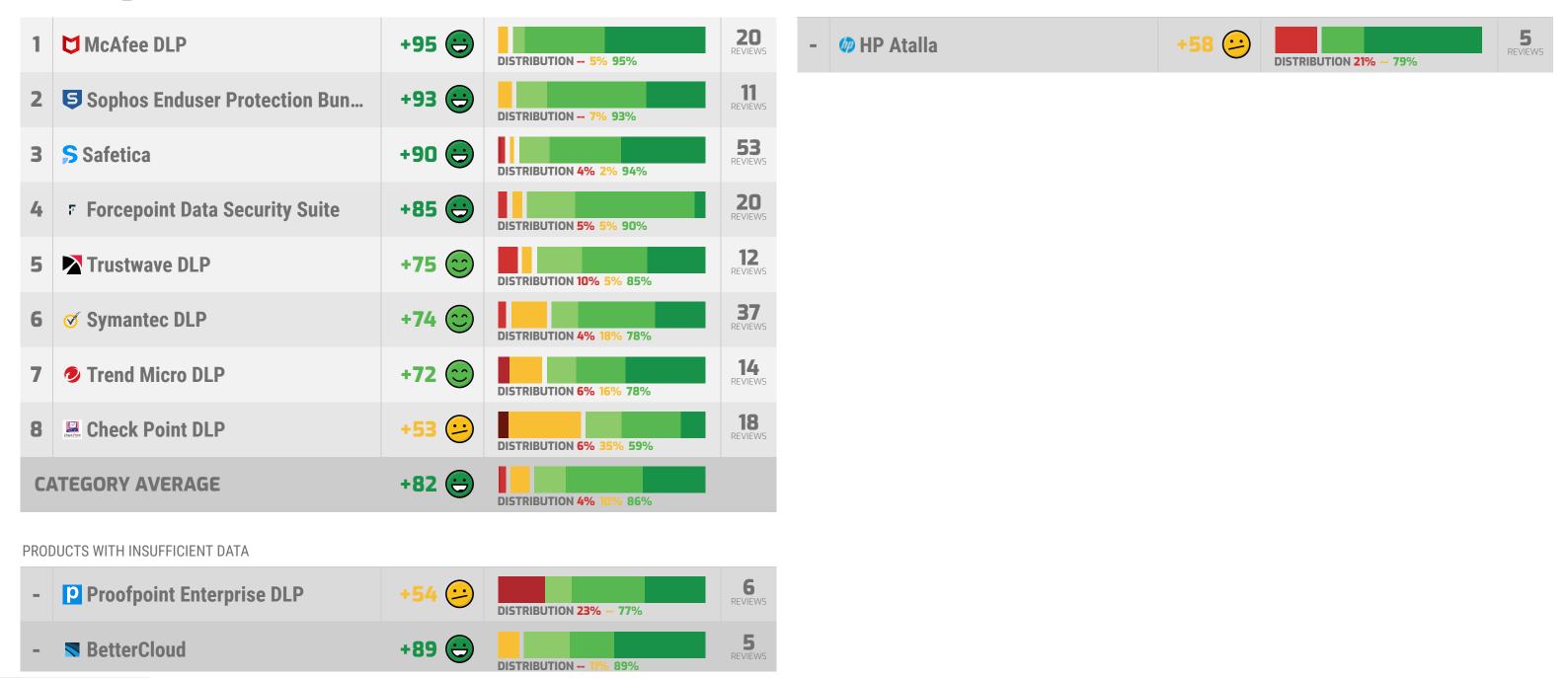




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Leverages Incumbent Status vs. Appreciates Incumbent Status



Emotional Footprint

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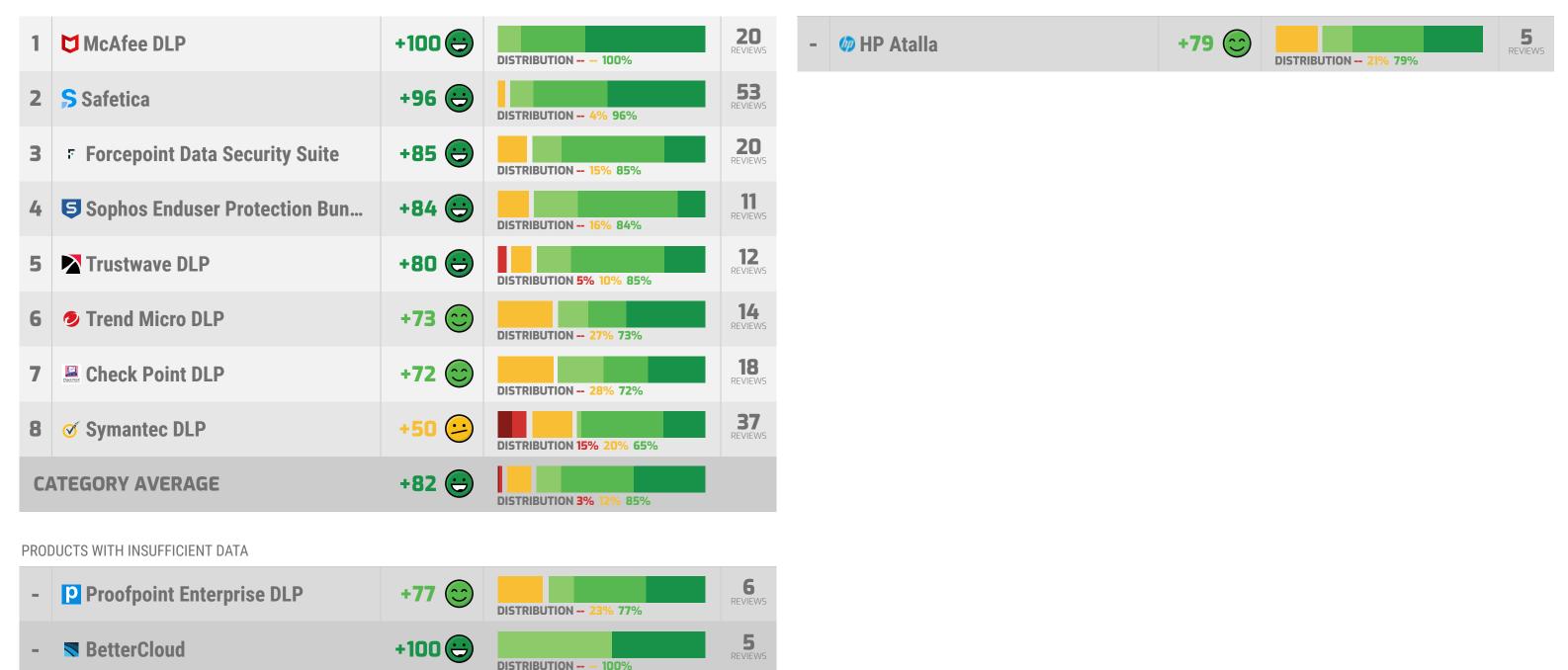




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Despised vs. Inspiring







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NEGATIV

CATEGORY **Product Impact**

Software needs to reliably enable your performance and productivity. Use the data in this section to see which vendors will propel you forward and which will be deadweight you'll need to carry.

EMOTIONAL FOOTPRINT REPORT

Emotional Footprint Summary



INFO~TECH



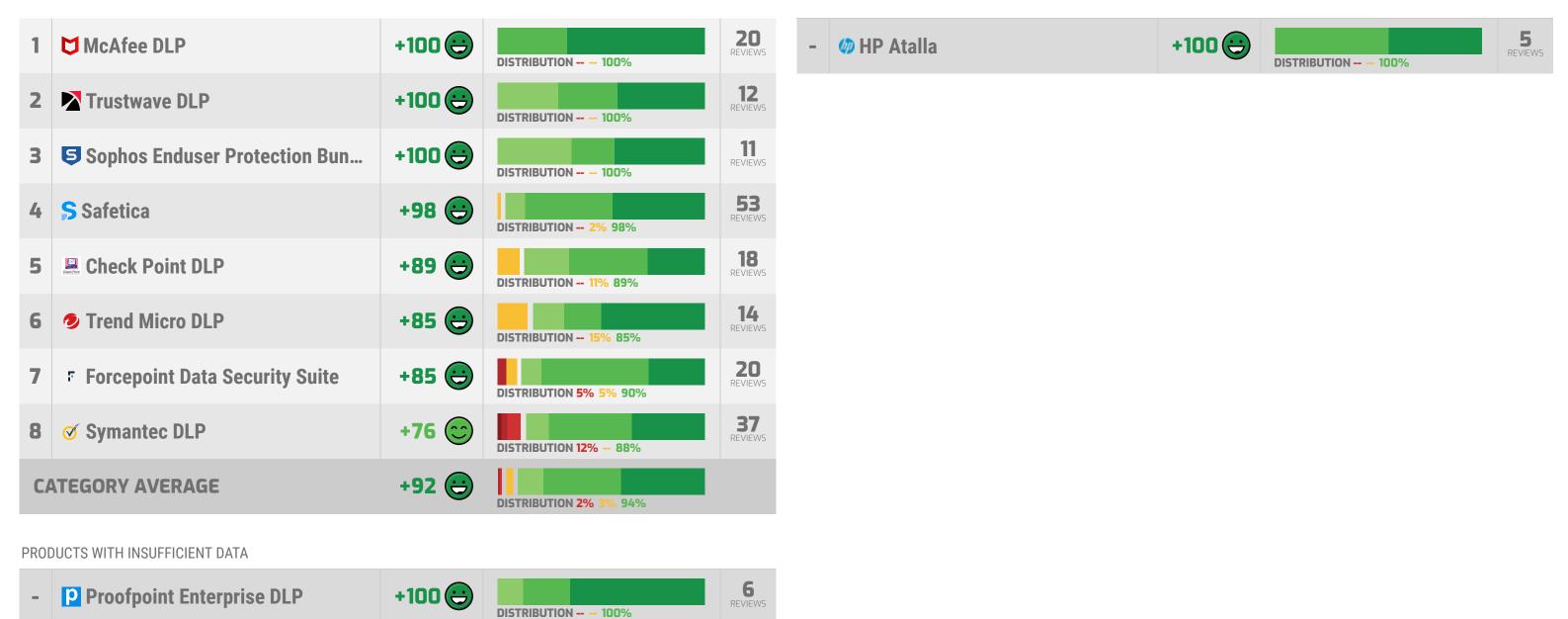
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Unreliable vs. Reliable

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5 REVIEWS

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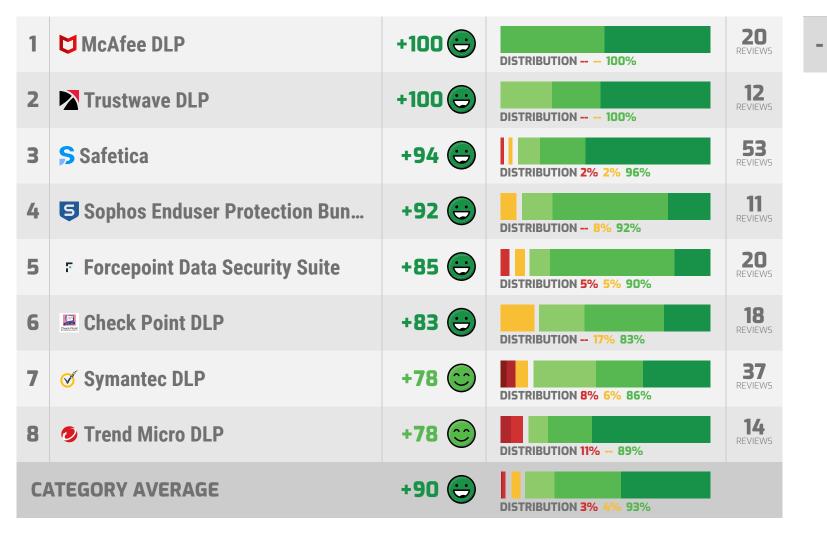




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Restricts Productivity vs. Enables Productivity



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PRODUCTS WITH INSUFFICIENT DATA





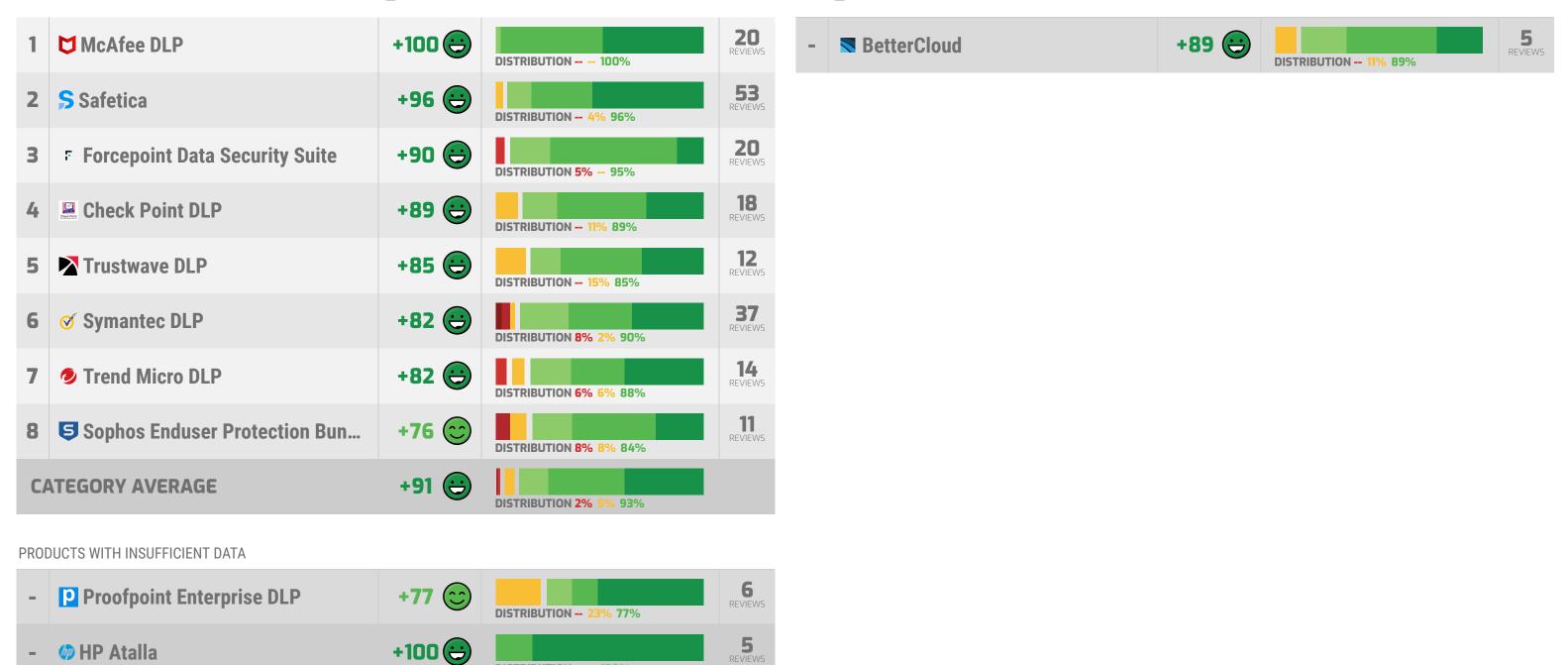




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Performance Restricting vs. Performance Enhancing



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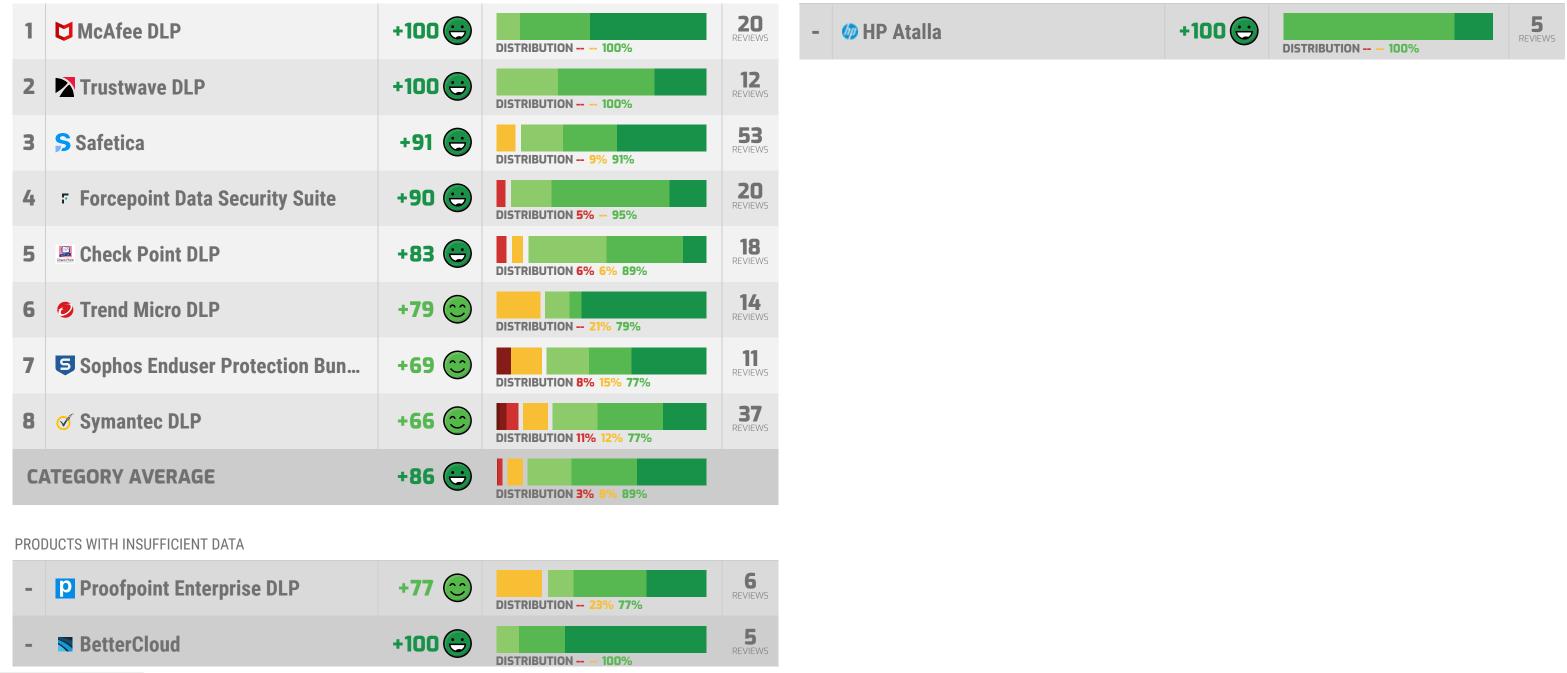




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Commodity Features vs. Unique Features



Emotional Footprint

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Security Frustrates vs. Security Protects

