

EMOTIONAL FOOTPRINT REPORT

Data Loss Prevention

PREPUBLICATION

NOT FOR REDISTRIBUTION

170
Reviews

SVendors Evaluated

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How to Use the Report

Info-Tech's Category Reports provide a comprehensive evaluation of popular products in the Data Loss Prevention market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other vendors in their category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

PREPUBLICATION



Emotional Footprint
Diamond







Software Directory

DATA LOSS PREVENTION SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.



EMOTIONAL FOOTPRINT REPORT

■ BetterCloud	 Blue Coat DLP	△ CA Data Loss Prevention
Check Point DLP	© Clearswift Adaptive Data Loss Prevention	© Code Green Networks TrueDLP
Code42	© CommVault DLP	> CorreLog DLP
	A DeviceLock DLP	■ Digital Guardian DLP
RSA EMC RSA Data Loss Prevention	Fidelis Network	Forcepoint Data Security Suite
■ Gemalto Enterprise Security	GTB Technologies DLP	≤ Halocore
## HP Atalla	im Imperva DLP	InfoWatch DLP
■ Infrascale Backup & Disaster Recovery	→ Lumension Data Protection	₩ McAfee DLP
	OpenText DLP	P Proofpoint Enterprise Privacy
⑤ Safetica	Sophos Enduser Protection Bundles	Spirion
 	Trend Micro DLP	™ Trustwave DLP
○ Virtru DLP	Wave Data Protection Suite	Zecurion



SOFTWARE REVIEWS

Emotional Footprint Diamond

DATA LOSS PREVENTION

The customer experience with a software vendor will be a complex relationship that spans procurement, implementation, service, and support. Picking software can commit you to an extended period with that vendor, and knowing how real users feel about their service experience is crucial before making that commitment. When compared with how fair the price is for the software, you receive a comprehensive overview of the expected interaction and experience with the vendor.

Value Index

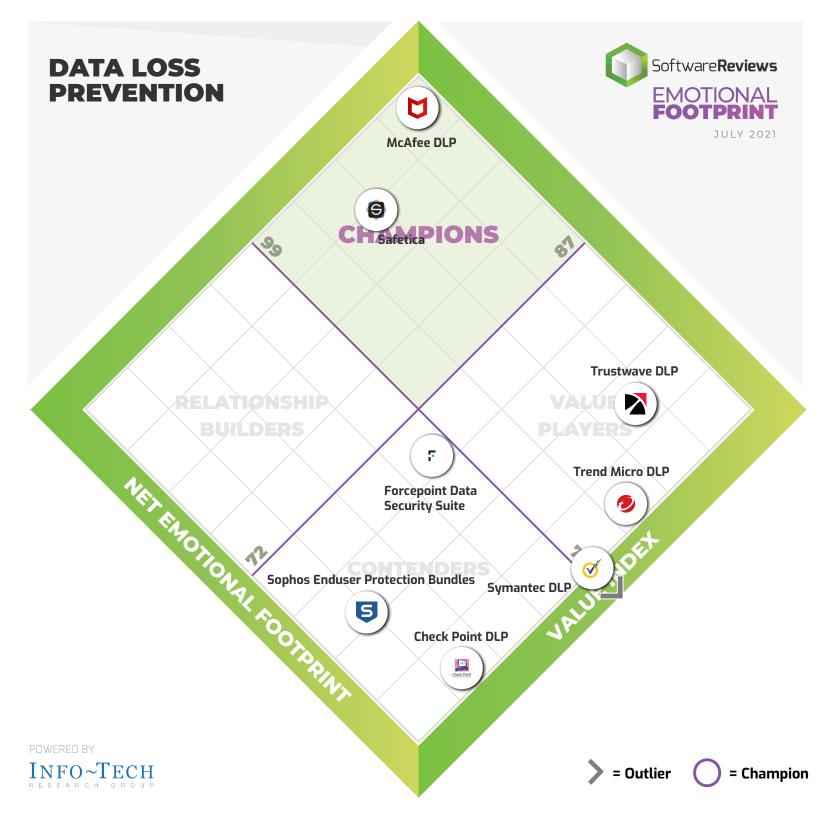
Software pricing can be complicated and confusing, but knowing if you're getting business value for the price you're paying is not. The Value Index metric captures user satisfaction with their software given the costs they are paying.

Net Emotional Footprint

The Net Emotional Footprint measures highlevel user sentiment. It aggregates emotional response ratings across 25 provocative questions, creating a powerful indicator of overall user feeling toward the vendor and product.

Note: The ranges of the axes are dynamically adjusted based on minimum and maximum values in the dataset.

The Emotional Footprint Diamond illustrates how users view their interactions with their software vendor compared against their perceived cost to value of the software. This delivers you an in-depth insight into your potential relationship with the vendor.





Emotional Footprint Summary

The Net Emotional Footprint measures high-level user sentiment towards particular product offerings. It aggregates emotional response ratings for various dimensions of the vendor-client relationship and product effectiveness, creating a powerful indicator of overall user feeling toward the vendor and product. While purchasing decisions shouldn't be based on emotion, it's valuable to know what kind of emotional response the vendor you're considering elicits from their users.



EMOTIONAL SPECTRUM SCALE



This section digs deeper into the emotional connection between software vendors and users, displaying user responses to a variety of specific "emotional spectrum" scenarios that express dimensions of the vendor-client relationship and product effectiveness. These scenarios are organized thematically by category. Use this information to understand the details behind each vendor's Net Emotional Footprint score, and to target areas of particular interest or concern.





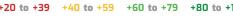
















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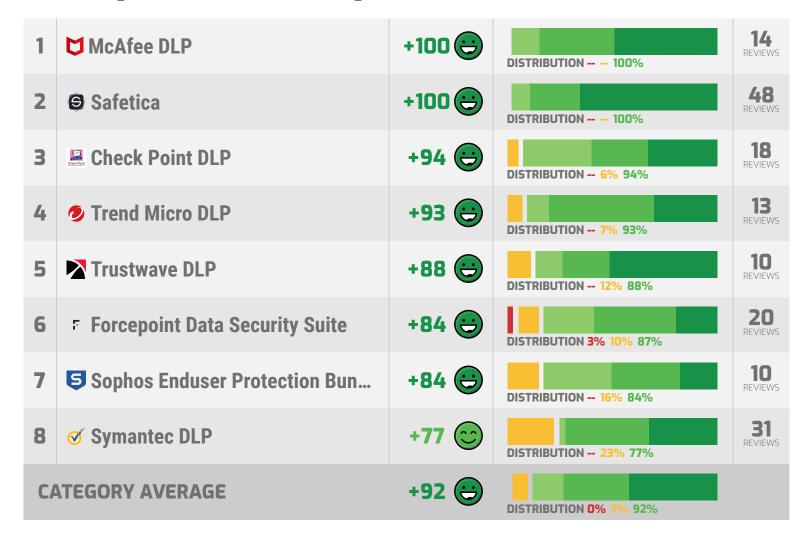








Disrespectful vs. Respectful







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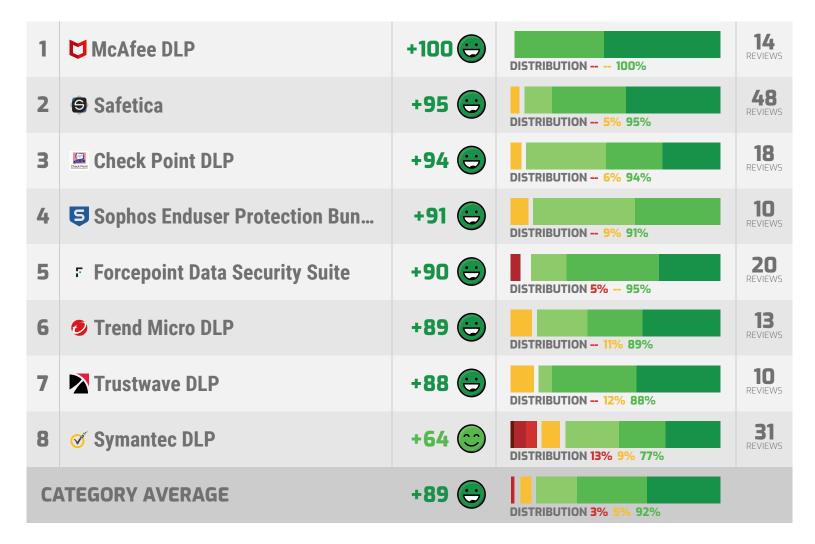






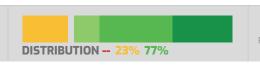


Bureaucratic vs. Efficient













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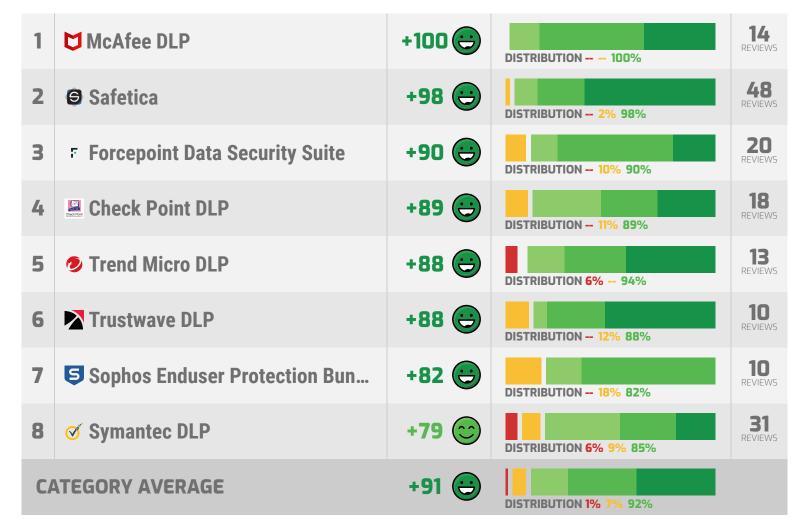








Neglectful vs. Caring





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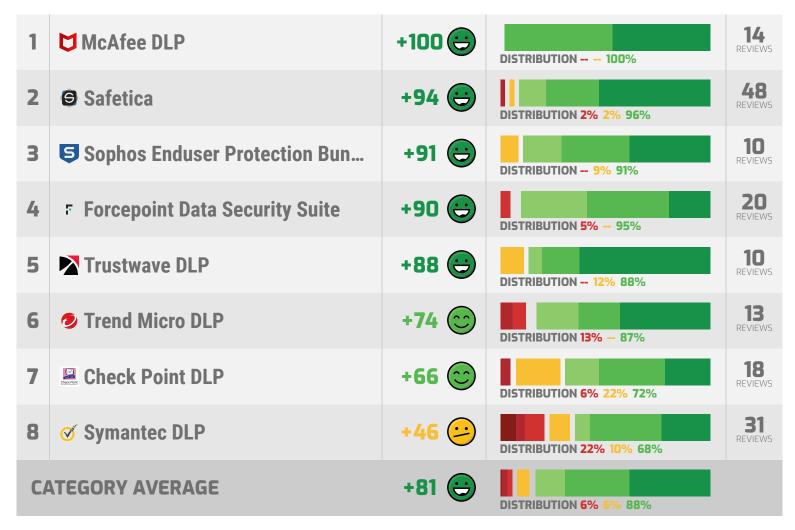








Frustrating vs. Effective







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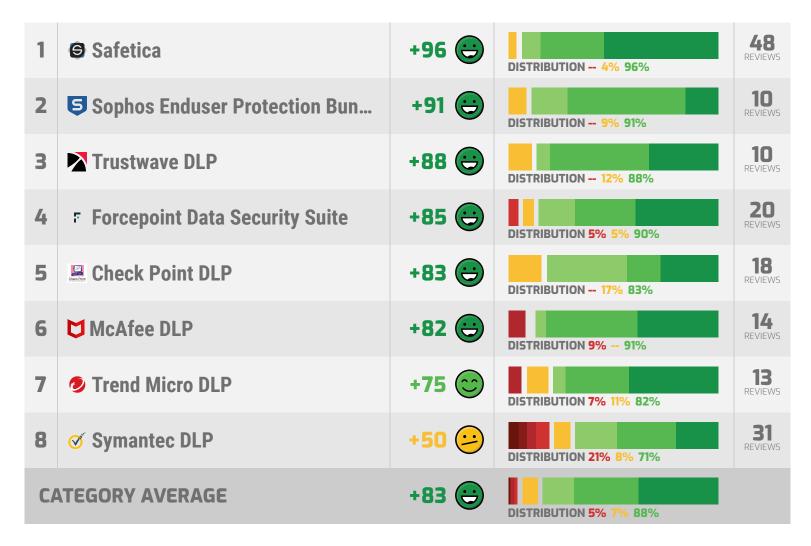








Wastes Time vs. Saves Time







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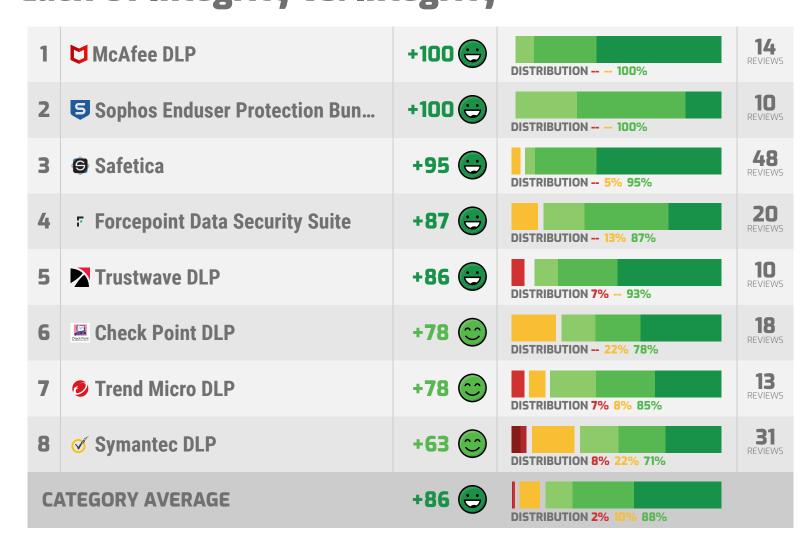








Lack Of Integrity vs. Integrity







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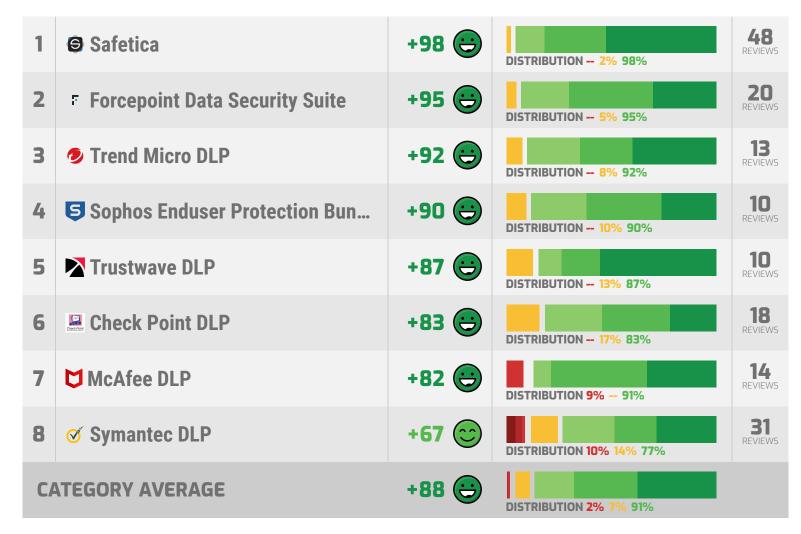








Vendor Friendly Policies vs. Client Friendly Policies







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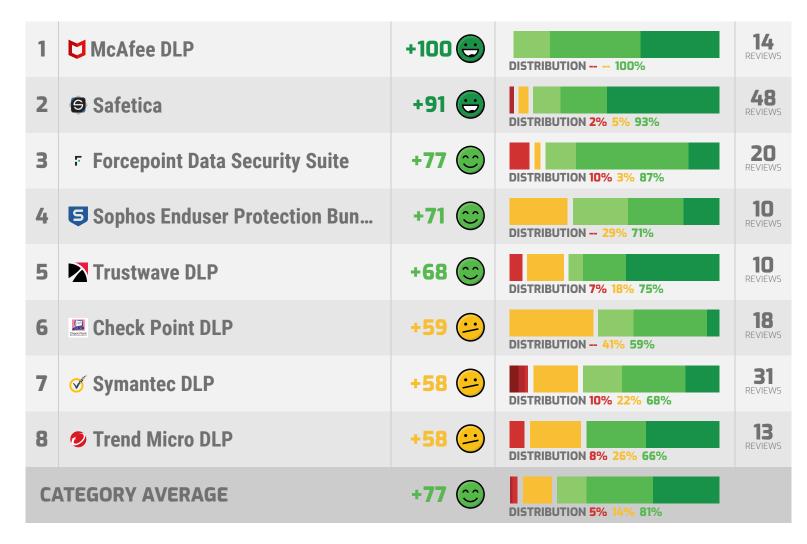








Selfish vs. Altruistic







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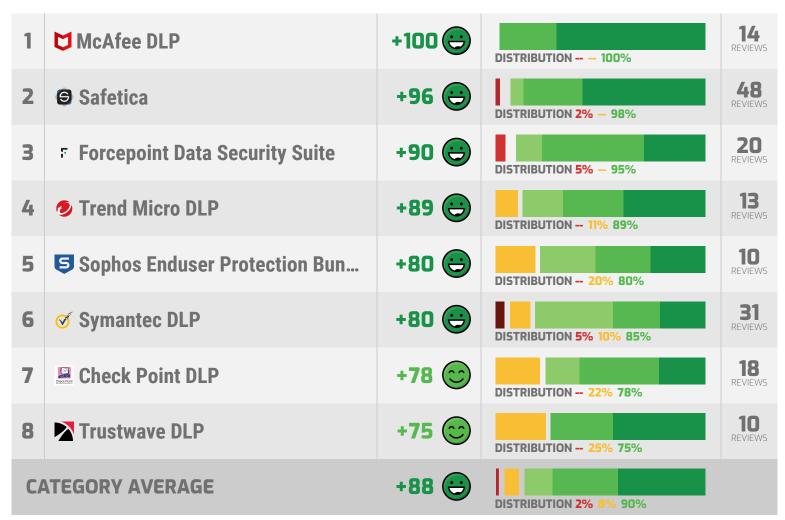








Big Fat Liars vs. Trustworthy







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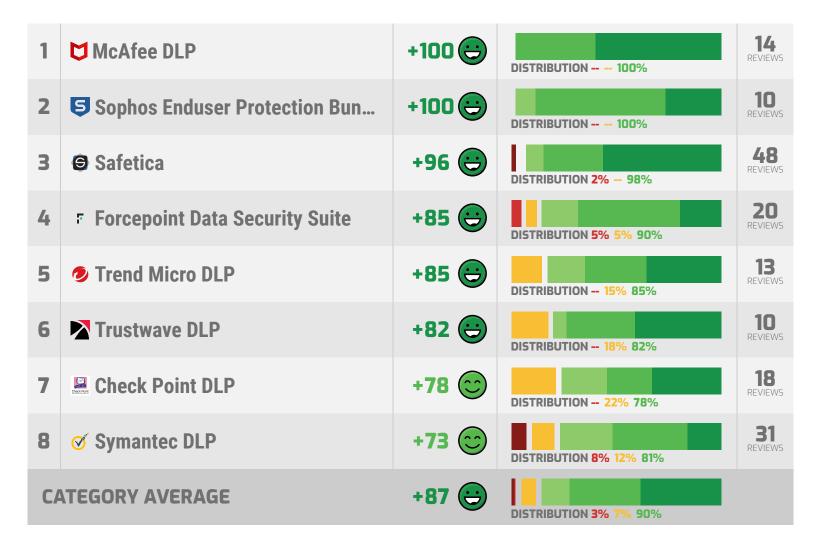








Unfair vs. Fair







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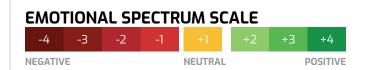








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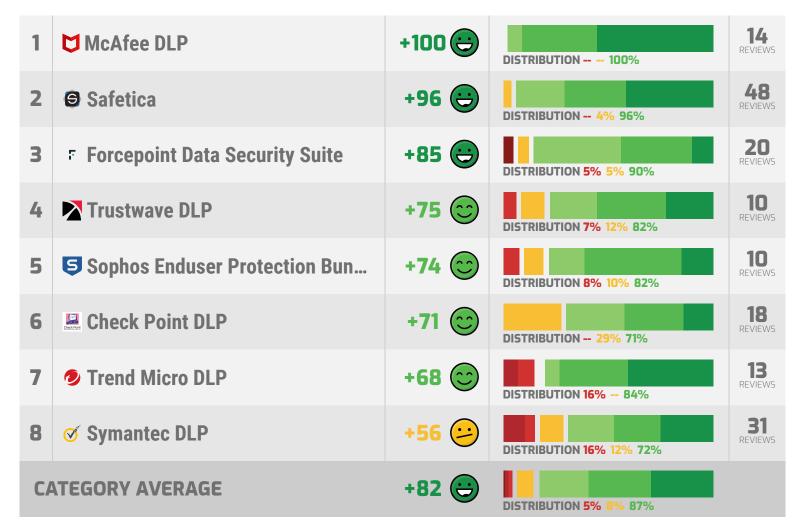








Greedy vs. Generous







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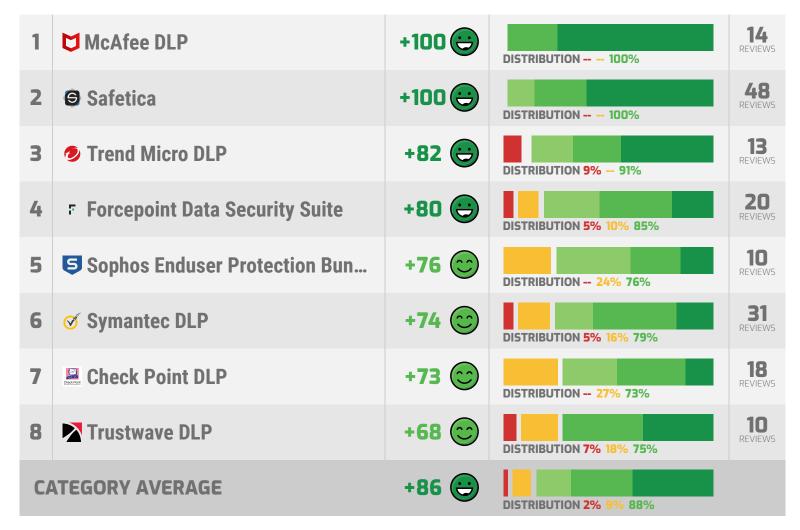








Deceptive vs. Transparent







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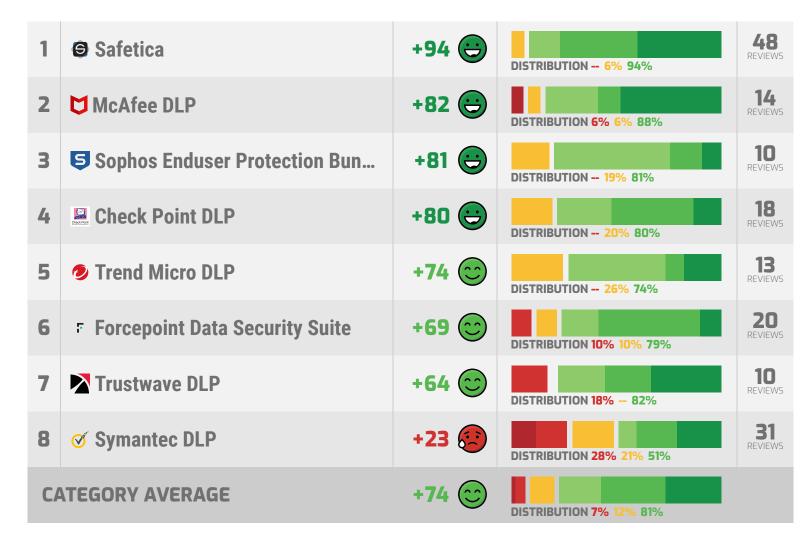








Over Promised vs. Over Delivered







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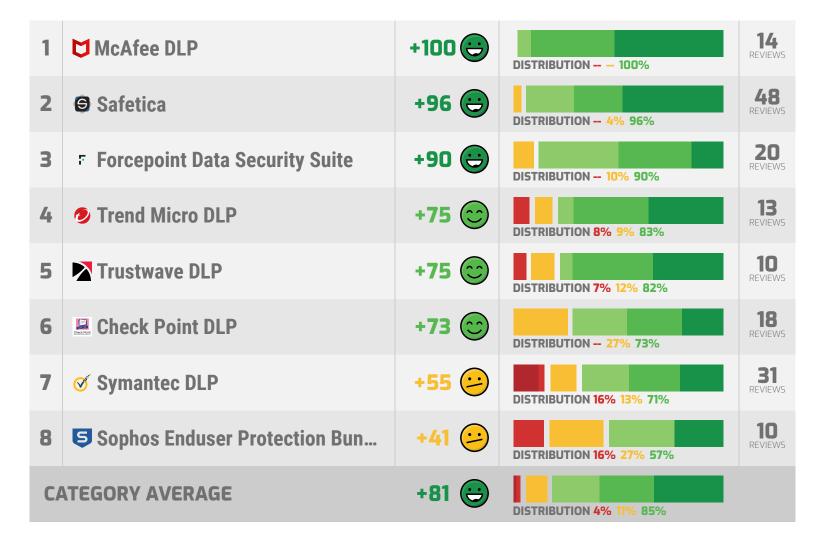








Vendor's Interest First vs. Client's Interest First







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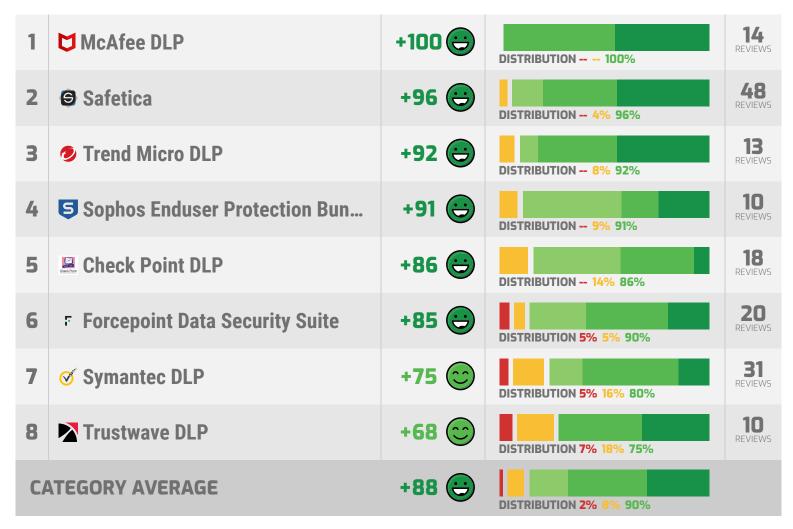








Hardball Tactics vs. Friendly Negotiation









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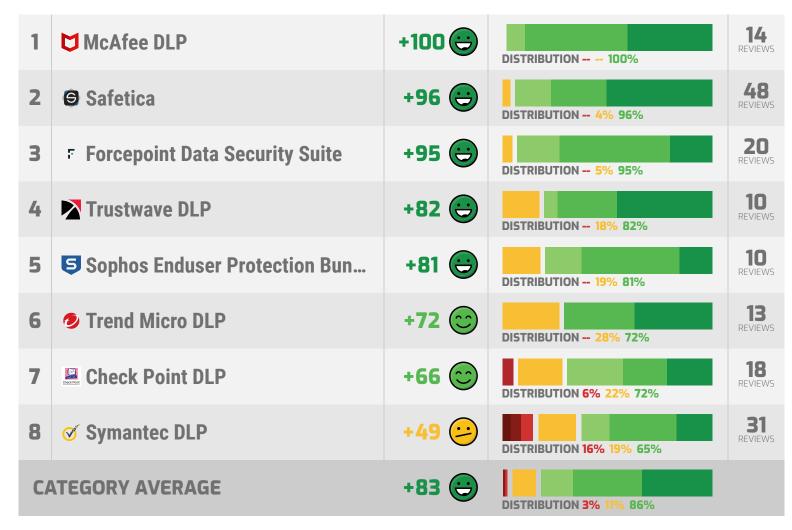


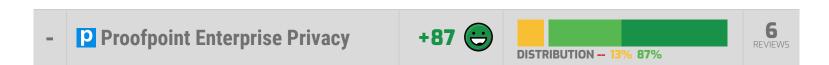






Roadblock To Innovation vs. Helps Innovate







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Emotional Footprint
Summary



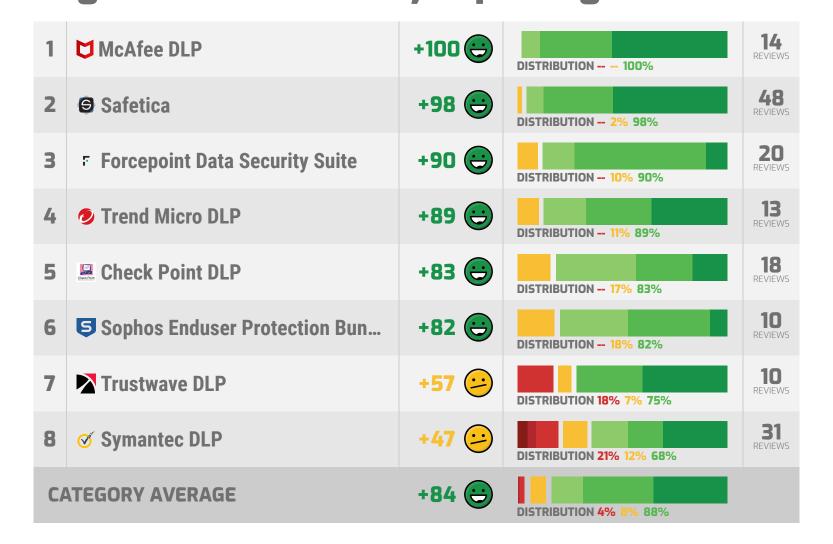






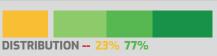


Stagnant vs. Continually Improving









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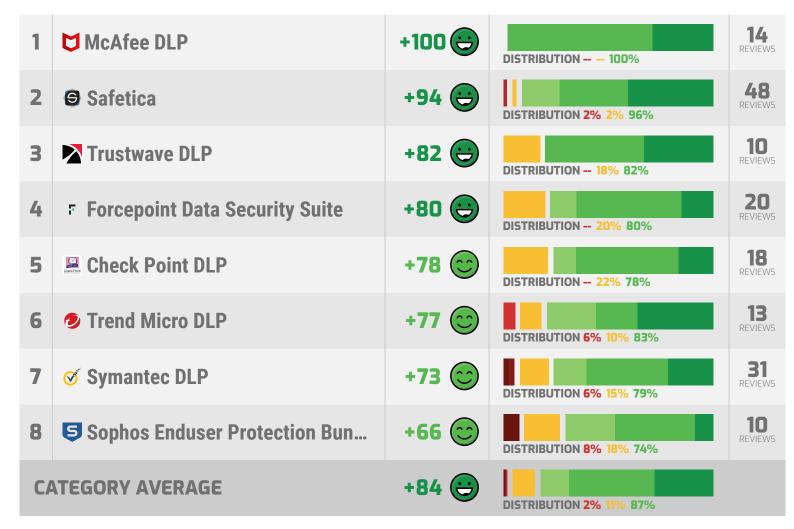








Charges For Product Enhancements vs. Includes Product Enhancements







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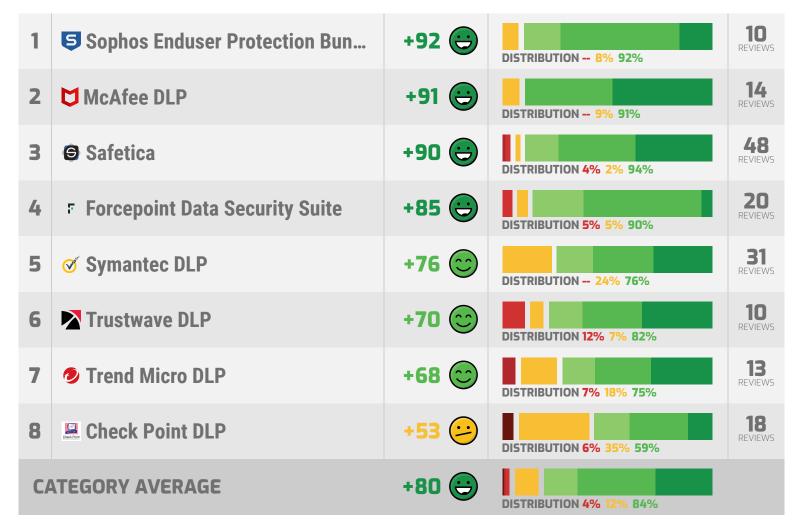








Leverages Incumbent Status vs. Appreciates Incumbent Status







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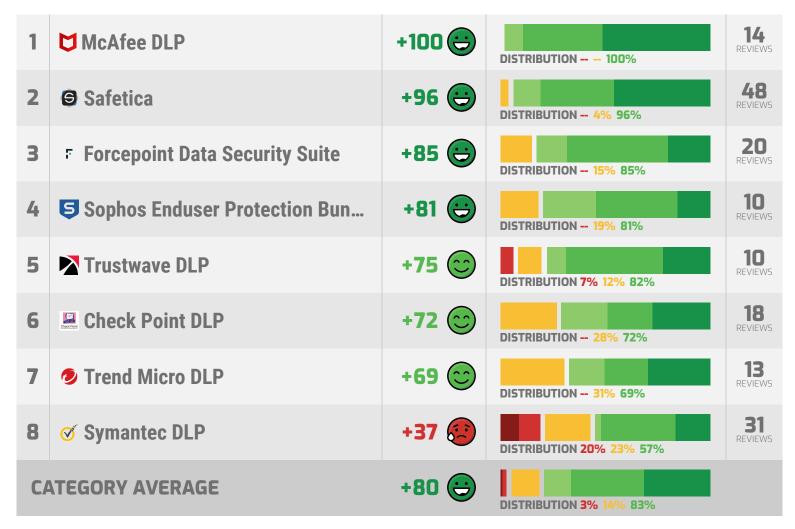






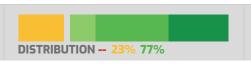


Despised vs. Inspiring









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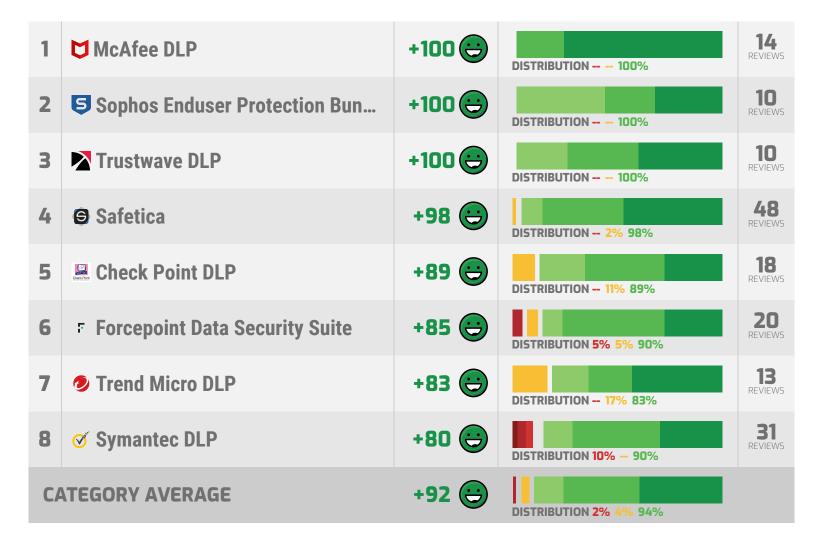








Unreliable vs. Reliable







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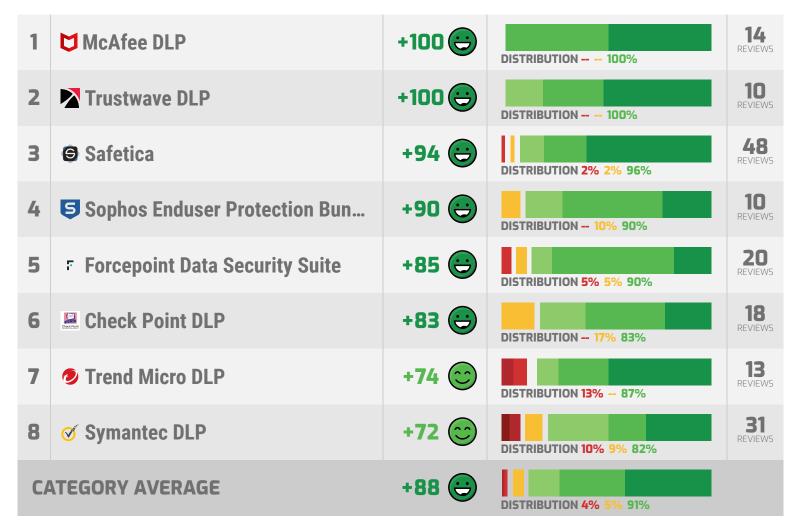








Restricts Productivity vs. Enables Productivity







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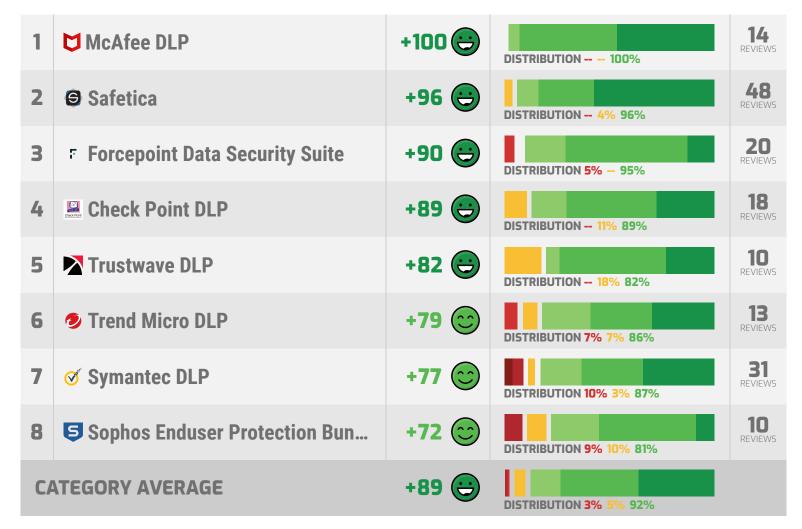








Performance Restricting vs. Performance Enhancing







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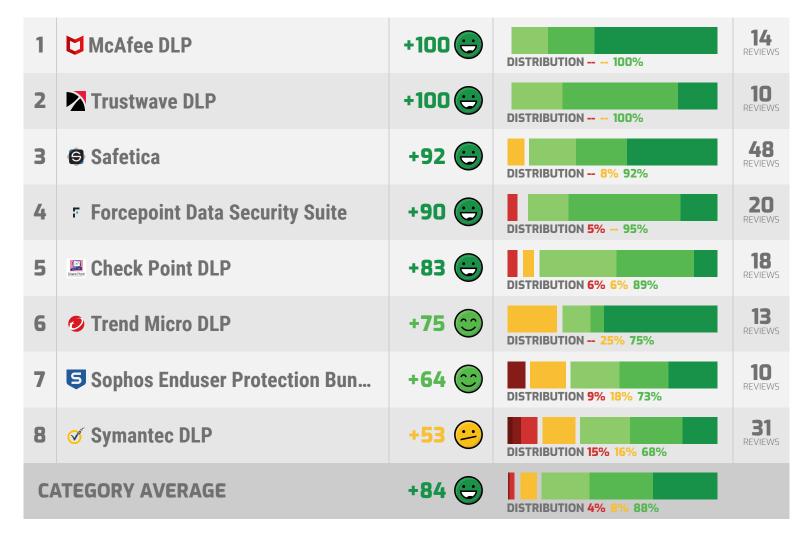








Commodity Features vs. Unique Features







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Security Frustrates vs. Security Protects

